Agenda Item No:		Fenland			
Committee:	Overview and Scrutiny				
Date:	Monday 9 th June 2025	CAMBRIDGESHIRE			
Report Title:	Fenland Community Safety Partnership Inc. CCTV Services				

1 Purpose / Summary

1.1 The purpose of this report is to set out how the Fenland Community Safety Partnership (referred to as partnership) identifies their work streams for Fenland. The report also details an up-to-date performance picture for 2024/25 and includes the performance report relating to CCTV services for 2024.

2 Key issues

- 2.1 The Fenland Community Safety Partnership develops projects from chosen themes over the financial year; these themes are influenced by the content of an annual strategic assessment, county delivery board strategic needs assessments and bespoke deep dive reports linked to the partnership annual strategic assessment.
- 2.2 The feedback from the half yearly community survey and those completed at engagement events throughout the year are considered in writing of the annual strategic assessment.
- 2.3 The current PCC, Daryl Preston, has agreed a funding settlement with the partnership until the end of March 2027 which is subject of annual review and half yearly performance and finance monitoring.
- 2.4 For 2024/25 the partnership accessed a funding stream linked to the introduction of the Domestic Abuse Bill to support our work linked to Domestic Abuse. This work must support the objectives of the County Domestic Abuse Sexual Violence Partnership. (DASV)
- 2.5 In the period 2024/25, the partnership has also secured funding through the Serious Violence Duty (in partnership with the OPCC) and UK Shared Prosperity Fund to deliver prevention and diversion projects linked to young people and serious violence and ASB.
- 2.6 The partnership also secured funding, again in partnership with the OPCC, from central governments Safer Streets programme.
- 2.7 The partnership strategic priority is aligned to the OPCC Police & Crime Plan: Strategic Priority
 - Keeping Communities Safe

Tactical Priorities

- Putting Communities First
- o Crime Prevention

Tactical Projects

- o Domestic Abuse
- Community Engagement
- Violence Against the Person and Public Disorder
- Hate Crime
- Offending
- o Scams & Cybercrime
- Exploitation
- Safety Zones
- Substance Abuse
- o Safer Streets 5
- Disrupting Serious Organised Crime

Statutory Responsibility

 Domestic Abuse Related Death Review formerly known as Domestic Homicide Reviews

3 Performance Monitoring

- 3.1 The partnership continues to performance manage its tactical activity through a delivery plan. The priority headings of Putting Communities First and Crime Prevention ensure the delivery plan is linked to the Police & Crime Commissioners Plan. The partnership believes this long-term strategy and close working relationship with the OPCC ensures improvements are sustainable for the long term.
- 3.2 The delivery plan also reflects the statutory responsibility the partnership has in respect of Domestic Homicide Reviews and subsequent recommendations from those reviews.
- 3.3 The partnership has six monthly performance monitoring meetings with the OPCC.
- 3.4 The CCTV service has maintained its 24/7 delivery requirement during 2024 ensuring key targets have been met and maintained.

4 Recommendations

- 4.1 That this report is considered, and the following is noted.
 - The performance of the partnership for 2024/25
 - The CCTV performance report for 2024.

Wards Affected	All
Forward Plan Reference	N/A
Portfolio Holder(s)	Cllr Susan Wallwork - Portfolio Holder for Community Safety
Report Originator(s)	Alan Boughen – Community Safety & Partnership Officer Fenland CSP <u>aboughen@fenland.gov.uk</u> Aarron Locks – CCTV Shared Services Manager
	alocks@fenland.gov.uk
Contact Officer(s)	Carol Pilson – Corporate Director cpilson@fenland.gov.uk Dan Horn – Assistant Director dhorn@fenland.gov.uk Aarron Locks – CCTV Shared Services Manager alocks@fenland.gov.uk Alan Boughen – Community Safety & Partnership Officer aboughen@fenland.gov.uk
Background Paper(s)	Appendix A - Partnership Delivery Plan 2024/25 Appendix B - Diversion Programme Flyer Appendix C - SVD After School Diversion Appendix D - SVD Higher Needs Appendix E - Safer Streets 5, (inc E1, E2, E3) Appendix F - UKSPF Appendix G - Engagement Appendix H - CCTV Report

5 Background / introduction

- 5.1 The Fenland Community Safety Partnership (the partnership) is a statutory board that has been meeting regularly since 1998. Meetings are held quarterly every January, April, July and October.
- 5.2 Statutory partners are.
 - Fenland District Council (FDC)
 - Cambridgeshire Constabulary
 - Cambridgeshire County Council (CCC)
 - Cambridgeshire Fire and Rescue Service
 - Cambridgeshire Integrated Care Board
 - National Probation Service
- 5.3 Non-statutory partners include.
 - Office of Police and Crime Commissioner
 - Drug and Alcohol services
 - Clarion Housing
- 5.4 The Partnership meets to set the strategic direction in relation to community safety issues. Each time the partnership meets, the delivery plan is reviewed, which allows progress to be monitored.
- 5.5 The partnership determines its primary work themes through the strategic steer and recommendations of an annual Strategic Assessment, which informs the partnership's place based preventative work which will also be closely aligned to the Police & Crime Plan of the OPCC.
- 5.6 The partnership continues to link with the Countywide Delivery Boards through membership of the High Harms Board
- 5.7 In addition to the Strategic Assessment, the partnership will commission more detailed research on key subjects as recommended within the assessment.
- 5.8 Activity by the partnership to support the Fenland place based preventative work is recorded within a delivery plan.
- 5.9 The partnership has embraced closer links with the OPCC whilst continuing to deliver its place based preventative work and responding to community concern linked to anti-social behaviour.
- 5.10 Tackling anti-social behaviour is supported by OPCC funding of a Problem-Solving Post and where appropriate access to a Communities Fund managed by the Police & Crime Commissioner.
- 5.11 Quarterly monitoring meetings are held with the OPCC.

5.12 The partnership continues to recognise its key role in tackling Domestic Abuse and work closely with Cambridgeshire Domestic Abuse Sexual Violence Partnership.

6 Performance updates for 2024/25

- 6.1 The partnership delivery plan is divided into tactical priority areas, each of which link to the overall strategic priority of the partnership. Appendix A.
- 6.2 The public health pandemic of 2020 influenced how the partnership delivered its work over a number of years and has continued to use some of this learning as we gradually returned to a pre-pandemic style of working. The partnership is proud of the fact we continued to deliver outcomes during those unprecedented times and having permanently adopted some of the changes we had to make.
- 6.3 Following some feedback regarding the performance monitoring of the delivery plan at an earlier O&S sitting and a subsequent partnership meeting, there has been an amendment to progress categories.
- 6.4 These are Not yet started or at risk of failure (Red), Ongoing and behind schedule (Camel), Ongoing and on target (Yellow), and Completed (Green).
- 6.5 The colour coding provides a quick visual representation of progress. However, it's important to read the narrative as this will provide the background to, and reasoning for, the progress rating.
- 6.6 It is also worth noting that some work streams overlap performance monitoring years.

6.7 Domestic Abuse

- Workforce Development
 - These are sessions aimed at raising awareness amongst professionals and volunteers who work within the community of Fenland who are most likely to identify the impact of domestic abuse through their contact with victims. The sessions are designed to provide them with knowledge and confidence to signpost, support and refer potential victims.
 - O In partnership with Cambridgeshire and Peterborough Domestic Abuse and Sexual Violence Partnership (DASV) delivery of session attended by 125 people focused on Domestic Abuse and Coercive Control. This session was attended by partners such as NHS, Education, Police, Housing Providers and included partners from outside Fenland.
 - Following the recommendation from a Domestic Abuse Related Death Review the partnership and DASV Partnership have been developing a training session for those who have caring responsibility. The session, Domestic Abuse & Carers Responsibility, is scheduled to be held in May 2025.
- Support the DASV Partnership Needs Assessment

- Increasing awareness of Domestic Abuse & Coercive Controlling Behaviour through training sessions, displaying posters and media activity
- Providing translated material in multiple languages for FDC Housing Options and Private Sector Housing
- Closer link between DASV and FDC Housing Options including Perpetrator Panels & Multi Agency Risk Assessment Conferences
- Consideration of Safe Space within FDC building is ongoing.
- Domestic Abuse Housing Alliance Accreditation (DAHA)
 - FDC Housing Options working towards accreditation
 - Current work streams include
 - Organisational mandatory DA training
 - DA Champions
 - Steering Group to oversee progress of this work
 - Reviewing/developing policy/procedures for internal staff and service areas as well as external customers/partners.
 - Social media awareness campaigns
 - DA information is welcome packs for those housed in temporary accommodation.
- Domestic Abuse Related Death Review (formerly known as Domestic Homicide Reviews)
 - The partnership is responsible for ensuring Domestic Homicide Reviews (DHR) are conducted in line with legislative requirements
 - DASV Partnership deliver the DHRs on behalf of all county CSPs
 - One complex Review at authoring stage. Overview report is being updated in advance of submission to the Home Office.
 - Two reviews have been approved by the Home Office for publication. They are published on the Partnership on the CSP Page of the FDC website https://www.fenland.gov.uk/article/13621/Domestic-Homicide-Review
 - Four action plans are ongoing.

6.8 Community Engagement

The CSP organise community engagement events as well as supporting those organised by CSP partners including police and Fenland District Council. Those specifically organised by the CSP were:

- Market Towns
 - July 2024 at Whittlesey Library

- September 2024 at March Town Library
- November 2024 at Oasis Centre Wisbech
- March 2025 at King Edward Centre Chatteris

Partners supporting the events included, Fenland Neighbourhood Police Teams (NPT), Bobby Scheme, Police Cybercrime and Fraud Officer, Neighbourhood Watch, Cambs Fire & Rescue, Change Grow Live, County Council Youth & Communities, FDC Community Support, and Clarion.

Rural Engagement

These are smaller events on a more personal level and very frequently supported by Cambridgeshire Constabulary's Cyber Crime & Fraud Officer and the local policing team.

- Coates & Eastrea community drop ins
- Newton Coffee morning
- Gorefield Coffee morning
- Manea fire station
- o Parson Drove coffee morning
- Walsoken coffee morning
- o Elm Lunch Club
- Murrow coffee morning
- o Christchurch, lunch club

Other opportunities to support engagement events were with Fenland District Council's Golden Age Fair, Retails engagement and Safer Business Week with Neighbourhood Police in autumn 2024 and early spring 2025.

Customers who have been provided support or signposting at these sessions include:

- Signposting to agencies linked to adult independence in their own homes.
- Contacted the Community Fire Officer about a person with hearing difficulties to support installation of fire alarms and referrals for fire safety advice.
- Referrals to the Bobby Scheme linked to people feeling vulnerable in their home
- Supported vulnerable elderly residents with reporting options for concerns regarding domestic CCTV and streetlighting.
- Supported with advice and information on accessing services for children with Additional Needs, Domestic Abuse, Hearing loss,

parking, scams, Planning enquiries, speeding, and many other concerns.

 Access to copies of The Little Book of Scams and information leaflets

6.9 Violence Against the Person & Public Disorder

- Deep Dive Response
 - In response to a deep dive on this subject, partners from a number of agencies reviewed the report to determine opportunities
 - It was recognised there was already specific work happening in respect of Domestic Abuse and Serious Violence
 - Awareness of diversionary opportunities for young people amongst professionals was considered a weakness.
 - A small A5 leaflet was designed and circulated amongst professionals. The leaflet identified then current referral opportunities for young people linked to coaching, Mentoring and sport. Appendix B
- Serious Violence Duty: After School Diversion
 - Appendix C
- Serious Violence Duty: Higher Needs
 - Appendix D

Both Serious Violence Duty projects were subject of regular monitoring by the OPCC related to performance outcomes and finance management.

The focus of these CSP projects were the localities of Chatteris, March and Whittlesey as the CSP was aware of other funding already supporting similar activity in Wisbech.

6.10 Hate Crime

- Improve community awareness of third-party hate crime reporting opportunities and inform partners of locations and referral options to these centres and online options.
 - Hate Crime awareness training provided. 26 attendees.
 - Police Hate Crime Lead and FDC Community Safety developed and delivered training on Effective Language & Communication for Better Engagement. 58 attendees.
 - o Partnership media campaigns supported.

- Third party reporting centre list for Fenland refreshed and updated with new locations
- Promotional event coordinated alongside the Fenland Diverse Community Forum.
- Understand the community's perception of hate crime
 - Police, DCF and FDC community survey completed
 - CSP sub-group created to devise responses to survey findings

6.11 Offending

- Deep dive analysis to be completed.
 - Deep dive completed and outcome to be considered alongside annual strategic assessment for 25/26

6.12 Cybercrime and Scams

- Increase awareness of Scams and Cybercrime trends
 - Workforce Development
 - Training for the districts frontline professionals delivered by Cambridgeshire Constabulary's Fraud & Cybercrime Adviser
 - The session was designed to improve knowledge of scams and cybercrime, prevention advice and reporting options.
 - Improving the scam/cybercrime knowledge of those who have closer contact with vulnerable groups
 - The event was delivered by video conferencing.
 - 58 frontline professionals from organisations across Fenland attended the session.
 - Community Awareness
 - Representative of police fraud & cyber security team attends engagement sessions when available.
 - Support and widen reach of social media campaigns linked to ticket fraud, energy scams, romance scams and WhatsApp scams to name a few.
 - Use of CSP & FDC communications opportunities to share linked messaging from police, Action Fraud, HMRC and others.
 - Sough opportunities for accessing space in community newsletters.

6.13 Exploitation

- Improve awareness of modern slavery and exploitation
 - Supported local and national partners with widening reach of media campaigns
 - Promoted and shared 'Safe Car Wash' App

- Training provided by Migrant Help to 82 frontline professionals
- Two County Lines sessions delivered by police, FDC, and County Council within educational sessions.
- Exploitation and Modern Day Slavery delivered by Police tactical lead, specifically linked to the Fenland picture, types of exploitation and reporting/referral opportunities.

6.14 Safety Zone

- Delivery of Safety Zone sessions to primary school children due to transition to secondary education.
 - Sessions delivered across 6 days at three different Fire Stations
 - Circa 680 pupils from 15 schools attended
 - Subjects included: Water Safety, Fire Safety, Personal Safety,
 Dog Safety, Cyber Awareness, and age restricted products

6.15 Substance Abuse

- Understand the drug and alcohol picture in Fenland and how can the CSP support Public Health's response to their Needs Assessment.
 - Countywide Substance Abuse Delivery Board representative and a colleague from Change Grow Live (CGL) attended a CSP Board meeting.
 - Improved links between CGL and housing partners linked to Ambulatory Detox and Nyxoid
 - Domestic Abuse training provision for CGL staff on links between mental health, substance abuse and domestic abuse of parents by an adult child.

6.16 Safer Streets 5

- Delivery of Safer Streets project, funded through Central Government, as per the Outcome Framework monitored by the OPCC
 - Focused on the geographic area of LSOA 003H Southern Wisbech
 - See Appendix E, E1, E2 and E3

6.17 UK Shared Prosperity Fund: Wisbech ASB

- Focus on reducing ASB and the perception of ASB within Wisbech town.
 - After school youth engagement
 - Increased police visibility, Engagement and Intervention
 - Aee Appendix F

6.18 Disrupting Serious Organised Crime

- Serious Organised Crime Delivery Board share a Fenland analysis and suggest how Fenland CSP can support their preventative work.
 - 2024/25 recommendations were linked to raising awareness of exploitation and cannabis production
 - Reference 4.13 above
 - Supported media campaigns to widen reach
 - Police leaflet on cannabis production shared with private landlords through FDC Private Sector Housing.
 - Same leaflet shared with Registered Housing Providers.
 - Serious Organised Crime team linked with Private Sector Housing to facilitate communications route to landlord forum.

7 Domestic Abuse Related Death Review

- A statutory responsibility of the CSP to initiate a review of deaths linked to domestic abuse.
 - None recorded for 2024/25
 - One currently in the 'overview report writing' stage ahead of submission to the Home Office
 - Reviews overseen centrally by County DASV partnership.

8 You Said - We Did

8.1 Please see the below table detailing the 'you said, we did' approach from the last Overview and Scrutiny meeting in December2024.

You Said	We Did
Councillor Booth asked about the	Road Safety across the county is managed by the County's Road Safety Partnership through their Vision Zero.
Community Safety Partnership and the action plan as there is no reference to	A Community Safety Partnership is statutorily responsible under the Crime & Disorder Act 1998 to tackle crime and disorder in their locality. This could include anti-social behaviour, drug or alcohol abuse, domestic abuse and reoffending.
road safety and speeding and this appears to have dropped off the radar	The responsibility placed on the CSP means we must prioritise those areas of work linked crime and disorder.
	However, Fenland CSP maintains close links with the County Road Safety Partnership and will where possible support their objectives and we have ongoing contact with

and he requested it be put back in as this is a big issue for residents.	the new County Speedwatch coordinator to try and increase Speedwatch activity across Fenland. The CSP will also support community members who report road traffic related issues either through signposting to appropriate information or agencies, or sharing concerns brought to our attention direct with the agencies responsible.
Cllr Booth felt that community engagement could be happening at the big events that are held across the rural villages throughout the year as there will be a captive audience rather that arranging small coffee mornings that attract around 10 villagers.	A review of the Partnerships engagement activity was completed and considered by the CSP chair and is set out at appendix G.

9 CCTV performance report for 2024/25

9.1 **CCTV Performance Update**

9.2 At the Overview and Scrutiny Panel meeting in June 2014, Members requested regular updates on the Council's CCTV service alongside the Fenland Community Safety Partnership's performance report.

9.3 Service Engagement and Operations

9.4 Although COVID-19 restrictions previously limited in-person visits to the CCTV control room, engagement resumed in 2022 via remote platforms. A site visit took place in January 2023, followed by a further visit on 12 November 2024 to give partners an opportunity to observe the system in action. Quarterly partner meetings continue via Teams, with the most recent held on 29 April 2025, providing a full and detailed service and performance update to stakeholders.

9.5 **Shared Service with Peterborough**

9.6 The shared CCTV service with Peterborough, launched in April 2019, continues to operate efficiently. A joint CCTV manager oversees the unified control room—opened in January 2020—delivering state-of-the-art services to both local authority areas.

9.7 Service Resilience

9.8 CCTV remains the only Council service delivered 24 hours a day, 365 days a year. Despite continued external pressures, the control room has consistently achieved 100% staffing operation with no service interruptions.

9.9 Incident Response and Outcomes

9.10 Between April 2024 and March 2025, the CCTV service responded to 1,181 incidents across Fenland's market towns. These involved a range of offences including criminal damage, violent behaviour, weapon possession, drug misuse, and theft.

9.11 Enforcement Support

9.12 As a result of CCTV intervention, 200 enforcement outcomes—arrests, fines, or warnings—were secured by Cambridgeshire Police. This underscores the service's critical role in supporting law enforcement and enhancing public safety.

9.13 Patrol Activity

9.14 During the same period, the team delivered 5,046 proactive camera patrols—an increase of 666 from the previous year. These 24/7 patrols help operators and partners identify issues early, respond to emerging community concerns, and reduce incidents of crime and anti-social behaviour.

9.15 **Out-of-Hours Support**

9.16 Beyond surveillance, the CCTV team delivers key out-of-hours Council services, responding to 437 calls in 2024/25. These included reports of homelessness, stray dogs, environmental issues, and other time-sensitive matters.

9.17 **Network Coverage**

9.18 The CCTV network now includes 85 public-space cameras, including Doddington and Manea. Wisbech continues to account for over half of all incidents and enforcement activity, reflecting its size and higher service demand.

9.19 Further Detail

9.20 Detailed performance data for April 2024 to March 2025 is provided in Appendix H.

10 Effect on corporate objectives

10.1 The work of the Fenland Community Safety Partnership contributes to the Environment corporate priority and demonstrates an excellent partnership ethos for the Quality Organisation priority.

11 Community impact

11.1 The varied and expansive work of Fenland Community Safety Partnership has an impact within Fenland communities through reducing crime & antisocial behaviour, reducing the fear of crime, improved public perceptions, and improving community cohesion. All these outcomes contribute to making Fenland safer and stronger.

Fenland DC Community Safety Partnership

Partnership Delivery Plan 01 May 2024 - 31 May 2025

Strategic Theme

Keeping Communities Safe

Tactical Themes

Putting Communities First Crime Prevention

Primary Work Streams of the CSP

Violence Against the Person
Scams/Fraud/Cybercrime
Domestic Abuse
Hate Crime
Better understand Offending

The Community Safety Partnership plan – Development is based upon the recommendations of the annual strategic assessment, local profiles submitted through county delivery groups, community feedback and OPCC crime plan. It provides a record of activities by the CSP to address those adopted recommendations. The plan is refreshed annually after the April CSP meeting at which the annual strategic assessment is discussed. It is a living document and therefore items may carry forward from one year to the next. A timed snapshot of the plan is available with each meeting's agenda pack.to identify and tackle behaviours, locations and trends which have a detrimental effect on the quality of life for Fenland residents the plan is designed to react to new emerging issues and address long term problems.



Completed
Ongoing and on target
Ongoing and behind schedule
Not yet started or at risk of failure

Tactical Theme: Putting Communities First & Crime Prevention						
Priority Area: Domestic Abuse						
Action	Intended Outcomes	Success Indicators & Proposed Timescale	Lead Officer	Progress narrative / Risk	RAG	
Delivery of Work Force Development sessions linked to Domestic Abuse for frontline professionals and volunteers who work across Fenland.	Improved awareness of domestic abuse relating to signs of abuse, signposting and referral routes.	Delivery of sessions Numbers of participants attending Ongoing throughout review period.	Rosie Cooke	Following on from the recommendations as identified within Fenland Domestic Homicide Reviews, community safety and DASV have developed a Domestic Abuse & Carers Responsibility workforce development training session. This will be delivered on 01/10/2024. Update October 2024 Domestic Abuse & Carers Responsibility workforce development training session has been cancelled due to the remapping of the Countywide All Age Carers Strategy, around carers and domestic abuse. Carers and DA will be covered at the January DASV Champions sessions. We are exploring the option of a webinar on the same topic in the first quarter of 2025. Planned for 07/11/2024 – Domestic Abuse & Coercive Control DA Workforce development awareness session is scheduled to be delivered in partnership with DASV. This 2-hr training session will cover a range of DA behaviours that impact both female and male victims. This training has attracted great interest from partners such as NHS, CCC, FDC, East Cambs, Police, RSLs, and community organisations. Community Safety are working with DASV to plan content and reschedule the Domestic Abuse & Carers Responsibility workforce development training session, looking at delivery partners and reaching the audience we require to have the greatest impact. Update January 2025 Domestic Abuse & Coercive Control took place via video conferencing on 07/11/2024 with 125 attendees from partners such as NHS, Education, police, CCC, East Cambs, Cambridge City, FDC, RSLs. Update April 2025 The Carers & Domestic abuse session is scheduled for 29/05/2025,		

We are exploring the option of a webinar on the same topic in the first quarte 2025. Update April 2025	een
CSP to link closely with County DASV Partnership to deliver of those actions. Assessments and delivery of those actions. Assessments and DASV Needs Assessment and DASV	corded anels ears) orce tegic IO team. I any explain In, now

LGBTQ

Aim: Reducing the risk

- HOT will maintain their links with MARAC and continue to review weekly agendas and share information where appropriate
- HOT will participate in the Fenland perpetrator panels and share information where appropriate.
- RC actioned HO's inclusion on the perp panel distribution list by DA Perp Panel (Mailbox).
- •HOT confirmed that they will include participation within the perp panel within their work streams going forward.

Update October 2024

First update provided to DASV regarding Fenland CSP progress linked to Needs Assessment. Internal progress review planned for late December 2024

Update November 2024

Proposal below shared with Sam Anthony and Dan <u>Horn</u> to be taken forward to SMT for discussion regards FDC Fenland Hall becoming a designated Safe Space. DASV have confirmed they would provide appropriate staff training.

Update January 2025

- 2024 WFD session delivered to 126 attendees.
- DASV material is now displayed within FDC buildings
- Translated material shared with HOT My Fenland and PSH
- March 2025 DASV will conduct an annual audit with HO/ housing applications/cases where there is a DA element.
- FDC SMT have Safe Spaces from Rosie Cooke proposal for consideration.

The specific objectives where FDC/CSP can support the work of the DASV have been identified and translated into a monitoring record. This record was reviewed in December 2024 and will be further assessed in February. Feedback on activity has shared with the DASV.

Supported the DASV Domestic Abuse social media campaign from 11th December, raising awareness of support available locally and nationally over the Christmas period. This has gone our through CSP and FDC twitter and via our partners.





Update April 2025

Actions from the Needs Assessments have been completed in partnership with the FDC Housing Options team. FDC DA policies for employees and residents' updated. All other actions are now completed, one linked to DA safe spaces with FDC buildings is well advanced but not yet finalised.

Social media

Campaigns this quarter have included, hourglass elder DA abuse, support for Trans victims of DA, FGM victims,

Deleted: <DAPP@cambs.police.uk>

Deleted: Hord

Formatted: No underline

Formatted: No underline

DAHA Accreditation by FDC	Successful completion of required	Areas to be covered	Dan Pearce,	Update October 2021
Housing Options Team	actions to achieve accreditation.		Caroline Chapman	In the summer the council signed up and in turn gave our commitment to achieve DAHA accreditation for our Housing Options Team.
		Policies and procedures	and	DATIA accreditation for our riousing options ream.
		 Case management Risk management 	Rosie Cooke	The first stage was to attend a 12-week training course with colleagues nationally from a range of councils and organisations.
		 Inclusivity and accessibility Perpetrator management Partnership working Staff training Publicity and awareness 		The accreditation covers the following areas which contain multiple sub sections that we are required to evidence and demonstrate that our services meet the required standards:
		Fublicity and awareness		Policies and procedures
				 Case management Risk management
				Inclusivity and accessibility
				Perpetrator management
				 Partnership working Staff training
				Publicity and awareness
				The accreditation is expected to take approximately 2 years+ to achieve and will be externally assessed. There is an emphasis that rather than solely meeting the criteria, that new ways of working are embedded.
				We have formulated an action plan that is being taken forward by the Housing Options Team Leader and the Housing & Communities Manager. The plan includes assistance from front facing council services, HR, Community Safety and a range of
				partners. We are currently undertaking specialist domestic abuse training and to updating our Adult Safeguarding Policy.
				January 2022 Dan Pearce update: FDC housing Options are continuing to examine the criteria in terms of housing options processes and work towards the accreditation process and as a team also gathering evidence to demonstrate each criteria met. Accreditation is a lengthy process that the housing team will continue to work towards over the next two years.
				July 2022 FDC Housing Options successfully recruited a new officer in their team. This officer has 2 days per week dedicated to working on the DAHA accreditation. The accreditation process has had a major overhaul recently, so FDC are reviewing the best route forward.
				September 2022 From the DASV/CSP planning meeting on 10/08/2022, links have been made with DASV and new housing options officer Caroline Chapman who is the DA Champion for the FDC housing options team and now leading on DAHA accreditation. Partners have shared their own DAHA action plans with FDC for inspiration and support is in place from Vickie Crompton to peer review the process.
				Update December 2022 We have recently had case review audit with Vickie Crompton and Danae Evans and identified some good practice as well as some areas we can make improvements.
				DAHA approved/advised language-working document as needs approving-simple to use guide to support colleagues when having discussions and recording. Team meetings include discussions around language use when dealing with all clients and consideration of wider impacts and survivor choice.
				Training: Package identified with 3 levels; general awareness for everyone, a bit more in-depth for all customer facing roles, and adding more on case management, risk assessment and referrals for those who will manage cases (mainly housing officers

and supported scheme manager). The package of training needs adaptation to FDC to make bespoke to team, and basic package is video presentation. There is then a choice of face to face or teams/video. This is still being considered.

Public awareness-Identified where posters and materials are kept but there is no recording of where and how these are distributed in the wider community-this is something that we don't have control over, but welcome suggestions. We have been sent materials from Vickie Crompton and have access to specifics for Asian women and communities.

Collection of materials being collated put together and shared with team.

Identification of cases as evidence when working through procedures for identifying domestic abuse, linking information to evidence each area and identifying where more evidence is needed, personally I am using traffic light system. This is work in progress and will be used for all areas of the accreditation.

Update February 2023

A meeting was held with Caroline Chapman, FDC DAHA accreditation lead, to examine work streams of the CSP and how these add value to the DAHA accreditation matrix. This identified many areas that can be embedded into current documentation and looked into longer term strategies on existing IT applications, used by housing options that could include additional DA information.

June 2023

Language document approved for use within HOT. To discuss rolling out to other members.

Links made with Carrie and Sarah Burton, ECF DAHA lead, housing options—meeting arranged to go over some finer details of how they are achieving getting other Champions on board throughout local authority who are interested in furthering knowledge and stepping up-and look at training plans.

Already brief overview of how and when to include others.

Look at and discuss how they have put evidence together/sharing of ideas and knowledge.

Meeting with Sarah B arranged for Thursday 13th July 2023

All staff have had team meeting and update training from housing IDVA service-All HO's (except one on AL) attended online training with Hourglass, for elder people and have appropriate leaflets and where to find information and refer-May 23.

Training for all is still work in process waiting for policies to be agreed. Can't link to specific training and roll out until policies/safeguarding can be linked.

Action plan written for: Training - ongoing.

Action plan written for: Perpetrator accountability-identified areas for improvement. Action plan written for: Cases identified to show good practice-Actions from this whether flowchart would help.

Action plan written for: Publicity and awareness raising-ongoing.

Discussions with Rosmini and Salvation Army Wisbech (to cover all bases in Fenland) identified as something they would like more support on-but to include all housing options issues-further investigations ongoing to check best plan moving forward. Training completed-TIME training completed held by My Sisters Place-2 full days-CC attended and lots of info to share with team.

An Action plan is being updated so that all training I have completed as Operations Lead can be shared with the team. Folder in place with training materials and action plan will include time allocation to be arranged with management and DAHA leads—Sarah Gove and Dan Pearce

Flowchart being added to for new staff and existing staff to ensure we are covering all bases of DA survivor and perpetrator safety planning and referrals/feeling safe and secure, meeting face to face where possible and accountability and to include Safeguarding referrals/ completed where children are involved in no current involvement.

Deleted: Ejay Moran of

Planning for next steps where all action plans shared and discussed how to achieve the actions/budgets/time needed etc.

Update for October 2023

DA Champions Training:

3 x DA Champions – training completed-Myself, Dan Pearce and Sarah Bower-Sarah is a Housing Options Team casework support officer, and takes initial calls from both Survivor/victims of DA and Perpetrators/alleged perpetrators of DA.

More DA Champion training is on offer, in Nov and Dec-in process of going back to those who initially wanted training.

Safeguarding Policy

Draft policy was approved at CMT on August 8th 23,

Cabinet initially set for 2nd Oct, this has been put back until 13th November meeting for approval.

Further Training

Champions training as above

TIME Trauma Training ran by My Sisters Place, TIME (Trauma Informed Model of empowerment) and TIME training to support survivors of domestic abuse. -Attended by Carrie Chapman-Materials printed and bound for all staff in Housing Options, with a view to reflect and empower understanding and give an informed approach when dealing with clients, both survivors and perpetrators of Domestic Abuse and different presentations of behaviours. This will also help us inform and support other clients who may have different types of trauma, not related to DA.

Positive exercises and discussions to be taken forward, especially in team meetings and Champions meetings to inform improved practices.

Meeting arranged for next week with SG and DP to discuss the training available, and get a proper plan together which will suit all staff.

Other Actions:

- Liaising with Hunts, and ECF DAHA leads.
- CC attending Domestic Abuse and Housing regional Networking sessions where we can information share on ideas and advice, difficulties encountered and solution focused approach.
- Identification of where DA information is not readily available-been asked to link with an NHS advisor to discuss this and possibly action.
- Ongoing discussions with our housing providers, have been more consistent in requesting that home-link take note if an IDVA is involved, without requesting full evidence of police reports, as previously they have requested, on a case by case basis-as we do not ask for evidence but provide the IDVA support.
- This has resulted in higher banding being given and there does seem to be more acknowledgement of what our housing IDVA's involvement is for with housing providers. This will need to be evidenced in some format.
- We have a range of case reviewing to do, and have identified cases to evidence where we have met all standards, and also have action plans in place including cases for the areas that we will look against the finalised policies, to see where we are making improvements, or improvements are needed.
- Team meetings include discussion around DA cases. Access to the DASV/DASS website is highlighted when discussions are had.

Communications:

Once training is complete for all, we need to get the message out there. The action plan consists of ideas and strategies to meet this, and we will need communication through various platforms, including social media. Meeting with CSP project lead.

Action plans for all areas have to be agreed with DAHA Leads, and this will be discussed at regular meetings.

Formatted: Bulleted + Level: 1 + Aligned at: 0 cm + Indent at: 0.63 cm

Update January 2024

The council's Housing Options Team is undertaking an accreditation in Domestic Abuse known as Domestic Abuse Housing Alliance (DAHA).

The accreditation is independently assessed and covers the following areas:

- Policies and procedures
- Staff development and support
- Partnerships and collaboration
- Safety-led case management
- Survivor lead support
- Intersectional and anti-racist practice
- Perpetrator accountability
- Publicity and awareness raising

The focus of the accreditation in around the housing service and linking in with broader teams, including Community Safety, HR and our outward facing services.

The accreditation requires us to evidence against all of the criteria within the broad headings above.

The accreditation will also include safeguarding, the recent policy was approved by Cabinet in November 2023.

Domestic Abuse Champions

Housing Options now have three further Domestic Abuse Champions who are attending regular DA Champions meetings and DA training with DASV.

Internal DA Champions Development

Opportunities to review and learn from perpetrator profiles are being sought with support from external agencies to extend the shouting options teams knowledge and awareness.

Update April 2024

Staff training package agreed (working with Well Programme to get a quality programme for Fenland-some adaptions were needed) and will be rolled out for all staff at Level 1 via video and booklet-this will need discussion with HR as to how to best do this as it will be a compulsory training package for all staff and new staff. The booklet contains the names and emails of all champions so far. Once agreed, we are planning to put this on What's Breaking.

Level 2 and 3 to be rolled out by June. We are waiting for dates from Donna Sheldon from the Well Programme. Level 3 will be for Champions and for HOT staff. 8 champions identified within different areas-including Private sector, My fenland and Community Support plus housing options. Hopefully one from HR. Some of these come with a wide range of experience and knowledge and have all shown a keen interest.

We are holding our first champions meeting to discuss expectations in April. All champions are signed up to the monthly VAWG newsletter, and email updates from Amanda Warburton.

Part of the DAHA is getting case studies together – this is ongoing.

The staff policy is waiting for some adaptions via HR.

Currently working on the Portal for DAHA accreditation and transferring everything over so that it can start to be reviewed.

Update July 2024

Update on Domestic Abuse Housing Alliance Accreditation being undertaken by Housing Options Team on 4th July 2024

Training for staff

Basic Level training plus Level 2 training has been completed by 13 FDC staff to date.:

Basic training, Level 2 and Level 3 training (these are all qualified to DAHA Champions Level-not all have taken the role of champions) 12 FDC staff Feedback is being gathered but from what we have so far, but has been successful with all staff showing an improvement to good or excellent in knowledge, and confidence rose in most cases to very good.

Champions

The Champions role uptake for Domestic Abuse has been good from all areas. I am pleased we now have private sector, and environmental services, My Fenland and Community Support as well as our housing options staff all committed to being champions. 13 in total.

Champions are there for everyone to speak to and support colleagues when needed. The training also covered recognising colleagues and other staff members who may be suffering.

Mandatory training-Basic Level

Communications with HR to include basic Level training for all staff (new and present) and discussions ongoing around members training to the basic level.

Other training:

3 staff are attending the Housing Network Day, which has been offered out to all Champions. The aim is to share information from local authorities and housing providers and look at all aspects of housing related responses to Domestic Abuse, both victim/survivor and perpetrator response.

Learning from each other.

2 staff attended-Perpetrator trauma related response-How and why perpetrators do what they do, what support they need, what has happened in their life that they may need to recognise, and how to help them to understand the consequences for their actions.

Communications

Awareness update on CELPM meeting (not on agenda)-Once mandatory training is in place, plan to do brief discussion around the different levels and Champions. Included the Daha training in What's breaking and links to the DASV website. The training above was advertised on the what's breaking newsletter, as well as information about the accreditation and 'how to become a Domestic Abuse Champion.'

Currently working with communications with a draft of what will go on our intranet and our internal website for residents and staff.

Working with communications to highlight how we can include the Domestic abuse awareness and the housing support around this on FDC's Facebook page-when the intranet has all the links on their it will be useful to do a publicity awareness at this stage.

Other

Staff experiences and customer experiences-gathering information to use for informative actions for Champions role, responses, and future policy input. There are many lived experiences and both staff and clients have come forward to give their past and present experiences and feelings towards the strengths and challenges they have had, especially when fleeing on joint tenancies and mortgaged properties. This is more common. Contact with Domestic abuse stand in lead for Clarion. Returning client has looked at our policy and is reviewing.

Update January 2025

Housing Options met with a representative from Standing Together, to look at accreditation portal. They were pleased with the specifics, especially around young people and perpetrators and the inclusive practice and joint working. She was surprised at the level of young people in Fenland, who were or had experienced domestic abuse and had come forward to us.

There is a long way to go, but good progress made.

Housing Options are working with FDC communications team to raise awareness of DA within Fenland area and directly to FDC staff through WhatsBreaking. Going forward basic training/awareness of DA and how to respond will be mandatory with new starters at FDC in all roles.

Deleted: Sharon Crosby

Deleted: Sharon was

	Tac	tical Theme: Putting Commun	nities First 8	Update April 2025 Areas being worked on by FDC's Housing Team include: Organisational mandatory DA training DA Champions Steering Group to oversee progress of this work Reviewing/developing policy/procedures for internal staff and service areas as well as external customers/partners. Social media awareness campaigns DA information is welcome packs for those housed in temporary accommodation. This deliverable item will transfer into the 2025/6 plan. Crime Prevention	
		Priority Area: Comm	unity Engag	ement	
Action	Intended Outcomes	Success Indicators & Proposed Timescale	Lead Officer	Progress narrative / Risk	RAG
Community engagement session to be held at each of the four market towns during the year April to March 23/24	One community engagement session for each of the four towns in the financial year April to March. Participation of key Community Safety partners and voluntary organisations.	Delivery of four engagement sessions. Number of partner agencies supporting and attending. Community issues disclosed and responded to. Four sessions in 12month period. 'You Said We Did' Record	Rosie Cooke	Due to purdah the scheduled community safety session booked for June in Wisbech was postponed. community safety partnership engagement events confirmed • Whittlesey 08/07/2024 Whittlesey Library • Chatteris 21/03/2025 King Edward Centre • March 25/09/2024 March Library 2024 Update October 2024 8th July 2024 Community Safety Engagement Session held at Whittlesey Library, supported by Cambs Police, Cybercrime team from Cambs Police, NHW, Bobby scheme, dealt with enquiries about online Scams, drug use in a residential flat complex and an alleged assault. 14th August 2024 Clarion Community Day –an outdoor event that took place in the Pinewood area of Whittlesey. Clarion together with community safety and youth services were available to residents to discuss ASB and crime and how to report these and took away reporting flyers. Residents shared how they would like their area maintained by Clarion who agreed to cut back the trees and bushes in October/November time. Youths engaged with the toys and games that were provided and made links with the youth worker around the youth activities that were available to them. 25th September 2024 Community Safety Engagement Session held at March Library, supported by Cybercrime team from Cambs Police, NHW, Bobby scheme, dealt with enquiries about Speeding, Parking, Banking Scams, Texting scams and neighbour disputes from a group of residents who were looking for further support from the police, they were signposted on how to have their historic case reviewed. Residents also took the opportunity to complete the CSP survey in real time using a mobile device. Community engagement session scheduled for 11/11/2024 in Wisbech at the Oasis Centre. Community Safety Supporting a Clarion Community Day in Wisbech on 12th November 2024 New Housing provider Platform Housing has been invited to attend future community safety events and encouraged their involvement with PSG and shared RSL and community contacts for the local area.	

				Update January 2025 11/11/2024 Community Safety Event in Wisbech at the Oasis Centre. This was well attended by our partners from fire, police, CCC, Bobby scheme and Clirs. Over 70 residents attended this coffee morning and out partners were happy with the referrals that this event generated for them. One further session planned for Chatteris 21/03/2025 King Edward Centre. Further events will be scheduled alongside our partners for 2025/26, linking in with community events to ensure a good footfall and ensure that delivery costs are sustainable. Update April 2025
				 Chatteris King Edwards Community Safety Event, 30 people attended this event and engaged with FDC CS team Cambs Fire & Rescue, Police, and CCC community team. Support was given to Chatteris residents on a range of issues, including ASB streetlighting, cost of living, scams and fire safety. The latest CSP Newsletter has been published, Wisbech Clarion Community Day – Community Safety supported this Clarion event with advice on reporting ASB, how to report crime and scams and navigating FDC pages for support and advice. Community Safety support was delivered at the Golden Age Fair at Friday
Rural Engagement	An offer of rural engagement to all parish councils.	Number of rural engagement sessions	Russell Wignall &	Bridge with advice and signposting for a range of services. Residents took away the Little Book of Scams and FDC information on how report ASB and other community concerns, Update July 2024 Two periods of Purdah have impacted on delivery of these sessions. Therefore, one
	Delivery of an engagement session. Where opportunities are not	Number of partner agencies supporting and attending.	Rosie Cooke	session held in Leverington and one postponed at Wimblington. Regarding the successful Leverington event we had over 40 people attend and had attendance from Police and Fraud Prevention.

	identified work with local NPT to deliver 'mobile engagement'	Community issues disclosed and responded to. 'You Said We Did' Record		We were able to take a few You Said We Did actions including some intel sharing with the Police about issues in some open spaces Update October 2024	
	Tac	tical Theme: Putting Commu	nities First 8	crime Prevention	
	Pr	iority Area: Violence Against	the Person	& Public Disorder	
Action	Intended Outcomes	Success Indicators &	Lead Officer	Progress narrative / Risk	RAG
Strategic Assessment Recommendation: The CSP should take steps to understand better the district situation linked to violence against the person.	Understanding of violence against the person across the district of fenland and contributing factors. Which can inform targeted action to tackle violence, with a particular focus on serious violence within the district.	Proposed Timescale Creation of a sub-group to; Review available documents: SVD Needs Assessment CSP Deep Dive from 2022/23 'violence and public order' 2024 Strategic Assessment Report back to CSP Board Develop partnership response.		June 2024: Work has started to bring together a sub-group to review the three suggested documents. A potential chair has been identified and in principle has agreed to act as such. Other group members to be identified. Copies of the relevant reports have been sourced. Sub-group to report back to CSP at October meeting. October 2024: A group meeting has been held and it was agreed there was already specific work in place for domestic abuse and serious violence and it was felt the best option locally was related to diversion of young people and making professionals aware of the current opportunities linked to coaching, mentoring and sport. A small leaflet was felt most appropriate, the content for which has been written and approved. The leaflet has been shared amongst CSP members for wider circulation and is available electronically and in print.	

				Action against this objective is also recorded below related to the Serious Violence
				Duty.
Serious Violence Duty Project A: After School Diversion.	Engage young people in their own environments and build meaningful trusted relationships through detached /outreach activities that enhance social and emotional skills, connections to services to reduce risk taking behaviours.	Working Group Established Outcomes for Young People – Connection to positive activities, development of social and emotional resilience, building connections to community, future services / protective factors to divert from activities linked to criminal, anti-social or violent behaviours.	Steph Webb	June 2024: MOU's, performance indicators have all been shared with service providers and these are being returned. Financial monitoring also agreed within the MOU. Funding draw down completed for first six months and invoices being received from service providers. July 2024 Good progress is being made, the administration processes for financing the projects and performance monitoring have been completed. The first Delivery Group meeting was held very early July. See updates below. The first round of monitoring forms are being collated for the initial OPCC monitoring meeting on 16th July. After Schools Provision Fund - Detached & Outreach • Youths of Fenland have commenced detached youth work sessions in Chatteris and Outreach Sessions in March since May half term. Initial sessions were low in numbers due to weather, although improving and will continue provision across summer. • Phoenix Youth Provision have successfully appointed 2 x detached youth workers. Ready to commence provision in next few weeks, undergoing training and induction currently. • Discussed mapping support from Police / PSG and CSP. Particularly areas in Whittlesey highlighted as potential areas to consider:- Lattersey Nature reserve, Green Wheel (m.bikes cutting through into Yarwell Headlands), Manor Centre, Pinewood, Burdett Grove, Station Road also Coates area. • Robin shared Neighbourhood Watch role in relation to reporting information correctly, and bystander training. Has meeting with Clirs in W/sey tomorrow. • General Drugs / CCE concerns raised. Essential for providers to report any concerns or intel back to police via 101, email direct to Neighbourhoods team or Partners Intelligence Submission Form. • Winter Period – Need to monitor if lack of engagement, discussed utilising staff resource via adapting approach, targeting harder to reach YP who may still be out (Its often finding out where they meet in community setting), or delivering sessions in supported housing / children's homes, inclusion etc. **Update October 2024**

Serious Violence Duty Project B: Higher Needs Project	Meaningful engagement and building trusted adult relationships with young people aged 11-19yrs identified as at risk of engagement in criminal, anti-social or violent behaviours.	 Working Group Established Information Sharing Protocols with Vol Orgs. Referral Process into provision via Guardian Cohort, PSG, Schools, NPT. Outcomes for Young People - reengagement with positive activities, development of social and emotional resilience, building connections to community, future services / protective factors to divert from activities linked to criminal, antisocial or violent behaviours. Improved Youth Workforce to tackle and create awareness sessions around SV within youth provision.

Steph Webb

June 2024: MOU's, performance indicators have all been shared with service providers and these are being returned. Financial monitoring also agreed within the MOU.

Funding draw down completed for first six months and invoices being received from service providers.

July 2024

Good progress is being made, the administration processes for financing the projects and performance monitoring has been completed. The first Delivery Group meeting was held very early July. See below update.

The first round of monitoring forms are being collated for the initial OPCC monitoring meeting on 16th July.

Higher Risk Projects

- Tik Tok Sessions. Generate Marketing UK received support from CCC to organise DBSs, Safeguarding arrangements, consent forms / privacy statements. First session booked in Whittlesey 02/07/24. Cromwell have invited in 10/07 to promote summer sessions and opportunities. Aiming to hold second session at Nana's Café Chatteris 01/08/24 3.30pm. Focus will initially be on fun content to engage YP. Recording content over summer months. Then aim to build in promoting resources, youth provision, messaging on Youth Issues. Happy to film in clubs etc if interested please email SW or ER. Equally if everyone shares current youth issues / themes encountering in delivering so content can be included.
- YPCS have sent Doodle Poll to all delivering partners. Please can people remind staff to complete so first group supervision / training can be organised.
- Targeted Support have adapted their group work offer to build in new content informed from Youth Survey Work. Healthy Relationships / Consent currently being delivered in Cromwell. Neale Wade confirmed Sept Group. SHSCC TBC.
- The Bridge Project (20 Twenty Productions CIC) Information shared on cohort. 82% of young people in Bridge are SEND / Pupil Premium (28 YP out of 34). Weekly Sessions & Grafham Waters trip has been delivered, huge outcome for many that attended overcoming barriers, building relationships. Have engaged well with Artists music has been recorded and ready to be launched, alongside artwork created. Linking with FDC regarding potential graffiti mural. Neale Wade have seen a general increase of CCE and County Lines concerns. Staff from County Council, FDC and Loal Police attending the group on 9th & 16th July to deliver Cambs Against County Lines session.
- RKA Kickboxing. Have received and signed MoU today. Will be providing 1:1 coaching and group work sessions. Happy to use the referral routes / paperwork. Will also continue to recruit YP via their general provision who require more support. 20Twenty to also connect and link RKA to Neale Wade the Bridge to see if any of their young people would like to be referred to this provision.
- SVD Lead setting up Parental and Guardian groups starting across Cambridgeshire offering logistical and practical support.
- The Kite Trust will catch up on detail of the project as previous discussions held with Project Development Officer, this work has now moved to Schools Officer. Kite Trust shared overview of recent work delivered in Neale Wade School where youth workers witnessed and experienced transphobia / abuse – also out in the community after the session. Discussed importance of report concerns via police. Empower teachers to feel equipped to challenge when needed, role modelling and education. Potentially Neale Wade could be focus for further sessions linked to this funding. TBC.

Update October 2024

Project lead has provided a verbal update at the July and October meetings of the CSP and this item is a standing CSP agenda item.

	Tac	tical Theme: Putting Commu	nities First 8	Each delivery provider is expected to provide a performance update in line with the CSP need to comply with OPCC monitoring. The October progress monitoring meeting with the County SVD lead was very positive. Update January 2025 The topic remains an agenda item for CPS meetings. Feedback case studies have been provided to the OPCC for collation and sharing with the Home Office. Finance monitoring and performance monitoring returns are completed as required by the project. The next performance monitoring meeting with the OPCC is scheduled for late January. Update April 2025 The topic remains an agenda item for CPS meetings which provides opportunity for the CSP board to be given regular updates but also an opportunity to ask questions or make suggestions. Finance monitoring and performance monitoring returns are completed as required by the project lead through the OPCC. The final performance monitoring meeting for 24/25 with the OPCC is scheduled for 17th April 2025.	
	- Tuc	Priority Area:			
Action	Intended Outcomes	Success Indicators & Proposed Timescale	Lead Officer	Progress narrative / Risk	RAG
Raise awareness of hate crime amongst partners to include third party Hate Crime reporting opportunities across Fenland. (DCF Request) Hate Crime Action Plan.docx	Improve community awareness of third-party hate crime reporting opportunities. Inform partners of locations and referral options to these centres and online options.	Community Awareness Campaign linked to DCF objectives Improved awareness of partners to allow informed referrals. Increased referral rate through third party reporting centres.	Rosie Cooke	Hate Crime awareness training was delivered to 26 frontline professionals on 13 th May 2024. Police lead kindly allowed the presentation to be shared with attendees to share with colleagues from their respective organisation's intranet, Police hate crime lead worked with community safety to develop a bespoke Hate Crime training session on Effective Language & Communication for Better Engagement. This was attended by 58 frontline professionals and community organisations, including third party reporting centres on 12 th June 2024 In the last quarter community safety has supported national and more local Hate Crime awareness campaigns highlighting support organisations. Update October 2024 The Third-Party Reporting Centre list for Fenland has been refreshed, with new centres participating in the scheme, including organisations that work primarily with youth and sports such as Martial Arts and Kick Boxing. Hate Crime Promotional Events Hate crime awareness sessions are planned for: DCF annual 'in person' conference, Clarion Wisbech community day and the Community engagement events during the autumn These have been supported by the police Against Hate Coordinator, who has supplied resources for these sessions.	

Update January 2025
DCF annual 'in person' conference
Community Safety supported partners and community organising by providing a wide range of free Hate Crime resources to raise awareness and to encourage reporting at the DCF annual Hate Crime conference. These resources were provided by the Against Hate Crime Coordinator from Cambridgeshire Constabulary. David Bailey Traveller &

Deleted: Tiff Lane,

				Diversity Manager FDC and the manager from the Rosmini Centre were key	Deleted: Anita Kosciecha
i e				individuals in the success of this work.	Deleted: Romani
				Update April 2025 Social Media campaigns	
				Hate crime awareness reporting and support have been continued to be promoted through CSP and its partners during January to March 2025.	
The CSP consider how it can engage with residents in order	Understand the community's perception of hate crime to inform	Fenland Diverse Communities Forum consider the action and	David Bailey as DCF	Hate Crime Survey	
to gain a greater understanding	partnership responses.	devise a response.	Chair.		
of peoples experience of hate crime to gain a better understanding of the local		Fenland DCF deliver their agreed responses.		Community Safety, FDC Traveller and Diversity manager, the Police Against Hate Crime Coordinator and the members of the Diverse Communities Forum, have developed a Hate Crime Survey for Fenland.	
picture.				The Survey closes on the 11th of October 2024. Police and FDC to review the survey and analyse, this will be shared with the CSP once this becomes available.	
				FENLAND HATE CRIME SURVEY The Diverse Communities Forum invite you to take part in the Hate Crime Survey below. https://forms.office.com/e/Y2c7XmCssW	
				Update January 2025 Presentation of work completed by DCF and findings for this objective at the January 2025 meeting of the CSP.	
				Update April 2025	
				A short summary of the group members, meeting(s) held and next steps agreed Hate Crime Partnership Meeting An initial Hate Crime partnership meeting was held on 08/04/2025 with partners from a range of disciplines to discuss what proposals could be recommended for Fenland.	
				Initial actions were agreed that will be considered before the next meeting.	
				The groups has scheduled a further meeting on 27/05/2025.	
				This deliverable item will transfer into the 2025/6 plan.	
	Tag	ctical Theme: Putting Commu	nities First 8	Crime Prevention	

Tactical Theme: Putting Communities First & Crime Prevention

Priority Area: Offending

Action	Intended Outcomes	Success Indicators	Lead Officer	Progress narrative / Risk	RAG
		& Proposed Timescale			
Commission a deep dive report on adult and young offender understanding.	Identify where further activity might enable further reductions in crime and disorder.	Completion of a deep dive report Assessment of deep dive by the CSP Agreed actions in response to deep dive findings.		This is being researched and prepared for availability at the October CSP meeting. October 2024 The deep dive report was presented to the CSP in October's meeting. Recommendations are being reviewed for consideration of next steps. Update April 2025 The assessment findings will be considered alongside the forthcoming strategic assessment and development of priorities for 25/26	
	Тас	tical Theme: Putting Commun Priority Area: Scams &			
Action	Intended Outcomes	Success Indicators	Lead Officer	Progress narrative / Risk	RAG
		& Proposed Timescale			
Raise awareness of Cyber Crime, Scams and Fraud, local trends and reporting options amongst partners especially those frontline professionals and volunteers who have direct community contact.	Improve the knowledge of frontline professionals and volunteers who have direct community contact in relation to scams/Cybercrime, current trends, support and sign positing options. Increase awareness of Scams & Cyber Crime and current trends	Training session held Attendance by a wide variety of professionals and volunteers who have direct community contact. Posting via CSP media streams and support to partners campaigns Partnership delivery with Cambs Constabulary. Seek opportunities for CAPASP to support delivery. CAPASP is no longer operational in the same way can this be removed and changed to Friends against scams.	Rosie Cooke	Update July 2024 Cyber Crime & Scams Training 9th May 2024 A Cyber Crime & Scams workforce development session was coordinated by community safety and delivered by a police subject matter expert to 58 Frontline professionals and community organisations. Positive feedback received from those attending. Thanks so much this is really insightful session Thanks again for inviting us, really enjoyed the training Cybercrime: Community Awareness Articles have been sent to Elm & Chatteris newsletters, to churches in all four market towns, requesting the inclusion in their newsletters and to town and parish councils. Work is on-going to extend the reach of Cyber Crime awareness into all available community newsletters across Fenland. Update October 2024 Cybercrime information has been shared with community venues during community safety engagement events in the market towns and villages in Fenland. Posting via CSP media streams and support to partners campaigns, included a range of cybercrime scams and from Friends against scams. Criminals start by acting very friendly, chaming and helpful humiliation or other forms of abuse that is used to harm, punish or frighten a victim. They guickly become threatening, aggressive and intimidating. WhoblameNoShame Whoblam	Deleted: Nigel Sut

		1		encourage residents to keep abreast of national cybercrime trends.	
				Update January 2025 Further workforce development sessions for both the business and frontline	
				professionals are being developed for 2025 with Cambs Police.	Deleted: Nigel Sutton from
				In person - Community access to support for scams The Scams and Cybercrime team regularly attend both rural and town community safety events, where they can support a wide range of people vulnerable to scams.	
Support media campaigns and messaging request from partners linked scam, fraud & Cybercrime alerts	Media campaigns supported and how. Messaging requests from partners supported.	Media Campaigns supported through CSP and FDC social media routes. Number of requests supported against number of requests received.	Rosie Cooke	Update July 2024 Media campaigns include Online booking scams - holidays, tickets to sporting/music events, banking fraud, romance fraud, child sexual exploitation through online gaming. Update October 2024 Media Campaigns supported through CSP and FDC social media routes the quarter have included: scams connected with - card cloning, student, banking, Courier and Postal, social media scams, job offer/employment, Facebook marketplace, Fake pet, romance pension, investment, charity, remote access scams. accommodation, WhatsApp, email and AA car break down, friends against scams and money mules. Number of campaign support requests 20 Supported 20 different campaigns with numerous messaging on each type of scams. Along with the above, we also support incoming feeds from regular partners such as action fraud and the police. Update January 2025 During the lead up to the festive period, social media campaigns have focused on the following: NHW, Bullying, Foodbanks road safety, fire safety, scams and cybercrime, domestic abuse, personal safety, debt, support for vulnerable or elderly residents and Loan shark awareness. Supported 15 different campaigns with numerous messaging on each topic matter. These are shared outside FDC comms with our key partners to extend the reach of these key messages. Festive Comms social Media Campaign Community Safety have joined up Action Fraud to tweak the 12 Fraud of Christmas campaign shared through CSP and FDC twitter and through partner agencies.	
				Update April 2025 Social media campaigns have included the following: Loan Sharks, Domestic Abuse, violence against women and girls, Scams and Cyber Crime, road safety, fire safety, and understanding/identifying elder abuse, bullying, internet safety, mental health support for adults and children and guides for parents to keep children safe online.	

Raise awareness of Cyber Crime, Scams and Fraud, local trends and reporting options amongst the community. Linked to SOC Local Profile recommendation.	Improve the knowledge of the community and the most likely vulnerable in relation to scams/Cybercrime, current trends, support and sign positing options. Therefore, reducing the victim count but also disrupting the perpetrators. (prevention) Target audiences could include: • Employers • Schools • DCF (English not first language) • Village/Community Newsletters	Awareness sessions and campaigns. Suggested target audiences engaged.	Rosie Cooke	Supported 29 different campaigns with numerous messaging on each topic matter. These are shared outside FDC comms with our key partners to extend the reach of these key messages. Update July 2024 The crime data has identified younger individuals aged 18 to 40 are the least likely to report cybercrime and are more likely to become victims of it resulting in a loss of data or money, In partnership with the fraud & Cyber Security Advisor at Cambridgeshire Constabulary, community safety will be working with schools, colleges and employers to raise awareness. Update October 2024 Community and parish newsletters have been contacted around Fenland. In partnership with the fraud & Cyber Security Advisor at Cambridgeshire Constabulary Scams articles and signposting have been made available to be included in their publications. Another round of contact pre-festive season will be made with further information at the end of October. Contact with schools and local business community planned for November/December. Update January 2025 Links to action fraud and scams updates sent to schools, employers and newsletters. Social media campaigns from police actions fraud, NHW and friends against scams supported and shared through CSP, FDC and partners. Update April 2025 Closely working with Cambridgeshire Cybercrime and Fraud Prevention team, amplifying key messages and inviting their officers to attend community safety	
				engagement sessions across the district.	
	Tac	tical Theme: Putting Commu			
Action	Intended Outcomes	Priority Area: Success Indicators			RAG
Action	Intended Outcomes	&	Lead Officer	Progress narrative / Risk	KAG
Raising awareness of the signs of modern slavery and exploitation of children and adults and how to report locally would likely increase the engagement from the public and increase intelligence gathered locally.	Consult SOC local profile and combine recommendations from the CSP strategic assessment and the Serious Organised Crime local profile to produce deliverable objectives. Raise awareness amongst Fenland's professionals who work within the community. Raise awareness amongst Fenland's community.	Proposed Timescale Identification of objectives. Awareness raising within Fenland's front-line professionals and volunteers. Community awareness raising.	Rosie Cooke	Update July 2024 Media campaigns include: Supporting Cambs police and national media Promoting the Safe Car Wash app to partners and town and parish councils. Migrant Help: CSP has worked with Migrant Help's regional manager to develop Modern Day Slavery Human Trafficking Awareness Training. This will also be an opportunity for partners to understand what Migrant Help can offer Fenland and the referral criteria and processes. This training session is scheduled for 13th August 2024 10 – 11:30 via teams. The training session will cover: • Overview of Migrant Help's services	

- What is Modern Slavery and trafficking and what are the distinct types (labour exploitation, criminal, sexual, etc.)
- What is the NRM
- How to refer to the NRM for First Responders (FR) and how to flag suspicions and concerns by non-FR's
- What is MSVC and what support is offered to victims
- Barriers and challenges in providing support
- Legislation (briefly Nationality & Borders Act, Illegal Migration Act)
- Statistics nationwide and in Cambs
- Case Studies

Update October 2024

County Lines

In partnership FDC, County Council and local police, delivered two County Lines sessions at The Bridge alternative provision at Neale Wade.

Modern Day Slavery Human Trafficking Awareness Training was held on 13th August 2024. This training delivered by Migrant Help's regional manager. 82 frontline professionals attended the informative training session. Migrant Help were also able to provide a copy of their presentation for participants. Positive feedback received from attendees included: Superb, thank you so much and to you too Rosie; Great session Aga and very useful thank you. thanks for organising Rosie

Social Media

Fenland CSP seek out and share Modern Day Slavery Human Trafficking social media campaigns and posts from Cams police, migrant help

A gang exploited 16 vulnerable Czech victims, forcing them to work at a McDonald's branch in Cambridgeshire and a bakery supplying major UK supermarkets









Update January 2025

A workforce development training session has been agreed for 2025 with <u>lead officer</u> from Cambs Police.

Exploitation Posters displayed in community locations and will be shared with the business and landlord community into 2025.

The partnership has fully engaged with the SOC Fusion process and the Anti-Slavery Working group.

Deleted: Niel Sloan

Update April 2025

Social media campaigns continue to be supported to raise awareness of MDS in the Fenland area.









Exploitation & Modern-Day Slavery

Workforce development training for Fenland on Exploitation has been delivered to frontline professionals and community organisations by the tactical lead of the police Modern Slavery and Human Trafficking team.

This training covered:

- Improving awareness of exploitation in Fenland.
- Identifying types of exploitation.
- Reporting and referral pathways.

Community Engagement Events

Modern Day Slavery is highlighted at CSP community engagement events alongside information for residents to take away regarding identifying and reporting.

Deleted: Chris Acourt

Deleted: from

Deleted: Cambridgeshire

Formatted: Font color: Auto

Tactical Theme: Putting Communities First & Crime Prevention

Priority Area: Safety Zone Lead Officer RAG **Intended Outcomes** Success Indicators Progress narrative / Risk Action & Proposed Timescale Delivery of Safety Zone Sessions to To increase awareness of a wide Safety Zone delivery completed to Rosie Cooke Fenland Primary School Yr 6 Pupils 15 fenland primary schools FDC range of safety topics to increase Safety Zone is an amalgamation of many partners, delivering different key safety in partnership with Cambs Fire & resilience within their own personal messages to enable primary school students to stay safe through practical activities Paul Clarke Rescue and Healthy schools. safety and to reduce their likelihood focusing on Fire, Water, Road, Personal and Dog Safety. Cybercrime and an of making poor choices in the Cambs Fire awareness of age restricted products are also included along with the delivery of & Rescue some lifesaving skills. It's intended we'll deliver activities for approx 711 children future. aged 10 -11.yrs. **Update April 2024** During early part of 2024 planning meetings have taken place with Cambs Fire & Rescue and Health Schools to deliver Safety Zone in person again in 2024, within the local Fire Stations. Agreed schedule: 21st & 22nd May - Whittlesey Fire Station 8:30 - 15:30

5th & 6th June March Fire Station 8:30 – 15:30 19th & 20th June – Wisbech Fire Station 8:30 – 15:30

Topics for Yr 6 Students: Fire, Water, Road, Personal and Dog Safety. Cybercrime and an awareness of age restricted products and lifesaving skills.

Coordinating School Attendance with15 Fenland primary schools to coordinate their sessions within the safety Zone project. Including permissions, transport arrangements and the link between schools and other partners.

CSP partners have produced and printed a Safety Zone workbook used in the delivery and post session to embed learning.

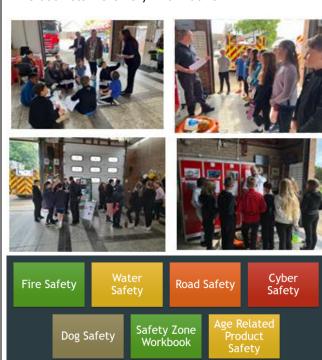
Partners engaging with local fire stations to complete a walk through of the safety Zone sessions and ensure all the resources are in place to welcome our school

Update July 2024

All six Safety Zone sessions have now been delivered to appro 680, Yr. 6 pupils from 15 primary schools in the district of Fenland. Hosted at fire stations in Whittlesey, March and Wisbech. Supported by a range of partners to deliver sessions linked to Fire, Water, Road, Personal and Dog Safety. Cybercrime and an awareness of age restricted products and lifesaving skills.

Feedback from schools attending safety Zone

- •Really informative delivery, with age-appropriate information provided.
- •Very sensitive to our pupils' needs, particularly during the firefighters' workshop.
- •Wide range of activities/workshops meant the children learnt about a wide range of things and lots of practical tips.
- •Workshops were purposeful and a great length of time to keep the children's attention.
- •The booklets were very informative.





A joint partnership media article is being prepared

Please follow this link to view the Safety Zone press release. Fenland children learn vital skills at Safety Zone events (fenlandcitizen.co.uk)

Update October 2024

A partners Safety Zone review meeting took place on 22/10/2024, it was agreed that the 2024 Sessions were successfully delivered and there was the appetite to start to plan to deliver for 7 days of Safety Zone events for 2025.

Wisbech Fire Station - 20, 21,22 May 2025 Whittlesey Fire Station - 10, 11 June 2025 March Fire Station - 24, 25 June 2025

The 2025 sessions will see a greater number of year Yr. 6 attending as more schools are likely to come on board due to the success of this year's re-launch in Fenland.

The Scams & Cyber Crime team will be providing a training session with materials to use in order to deliver Cyber Safety. We have support from CCC youth teams and FDC community support, Fenland PCSO's have also been invited to participate in these events.

Update January 2024

Work is underway with partners to plan the next Safety Zone events in 2025 with Cambs Fire & Rescue, Healthy Schools, the Police and CCC. Schools are being encouraged to book onto the safety zone sessions and safety planning is underway.

Update April 2025

Safety Zone 2025 is on track for a successful delivery for 2025. With 21 schools in the district so far who have confirmed their attendance. Interim contact with schools regarding permission and risk assessments will take place and support will take place before the first delivery date to check in with partners before delivery in May. Fenland is the only CSP area to work with the Fire Service to deliver person Safety Zone sessions.

Tactical Theme: Putting Communities First & Crime Prevention

Priority Area: Substance Abuse

Action	Intended Outcomes	Success Indicators	Lead Officer	Progress narrative / Risk	RAG
		&			
		Proposed Timescale			
Local Trend: Substance misuse: A Drugs and Alcohol Needs Assessment for Cambridgeshire and Peterborough has been produced by the Public Health Intelligence Team and published in 2023 This report should be consulted to gain insight into the current drug and alcohol picture in Fenland and countywide to help inform CSP activities in this area. Some of the key findings from the assessment relating to Cambridgeshire and Fenland are presented below.	The substance misuse delivery board are invited to a future CSP meeting to present Drug & Alcohol Needs Assessment and identify areas specific to Fenland where Fenland CSP can support the boards objectives.	Substance misuse board attend a CSP meeting. Actions identified for CSP to support delivery of county wide plan.		Update October 2024: Substance abuse delivery board member to attend the October meeting along with colleague from CGL to provide a local picture. This has generated further meetings between CSP members and Public Health to explore Ambulatory Detox; Nyxoid; and Housing complexities involving adult children Update January 2024 Following the October meeting and presentation by the substance abuse professionals there was identified a number of options to widen the reach of this work. This has included meetings between FDC housing and CGL regarding Ambulatory Detox; Nyxoid; and Housing complexities involving adult children; and DASV delivery of training session to CGL staff on links between mental health, substance abuse, and domestic abuse of parents by an adult child.	

Tactical Theme: Putting Communities First & Crime Prevention

Priority Area:

Action	Intended Outcomes	Success Indicators & Proposed Timescale	Lead Officer	Progress narrative / Risk R	RAG
		ical Theme: Putting Commu Priority Area: \$	Safer Streets	5	
Action	Intended Outcomes	Success Indicators & Proposed Timescale	Lead Officer	Progress narrative / Risk R	RAG
Delivery of Safer Streets 5 project as per the OPCC Outcome Framework and Required Activities.	All documented on a bespoke delivery plan.		Jon Nixon & Alan Boughen	Undate July 2024 Link to live document SS5 Fenland Action Plan.docx Attached documented dated 8th July 2024 Wisspecial SS5%20Fenland%20 Action%20Plan docx Update January 2025 Delivery plan updated as attached PDF. SS5 FCSP Action Plan 0125.pdf Update April 2025 This project has been completed. Monitoring returns for finances and performance have been regularly submitted to the OPCC and meetings held with OPCC. A feedback report is being produced for the OPCC which will reflect outcomes against the requirements of the project MOU. SSS Fenland Action Plan 0425.pdf The key objective was to improve trust and confidence in reporting ASB and crime which is reflected in the following data from retail park operators: Report Isues to authorities Report Isues to authorities Please Note: For reference, the 'no' answers would also include those who didn't	

				report as they had no issues to report. (4 of 7 in March 2025)	
	Tac	tical Theme: Putting Commur	nities First 8	& Crime Prevention	
		Priority Area: U	(SPF Fundi	ng	
Action	Intended Outcomes	Success Indicators	Lead Officer	Progress narrative / Risk	RAG
		& Proposed Timescale			
To apply the funding provided by the UKSPF with the goal of reducing ASB and reducing the perception of ASB in Wisbech Town Centre	To deliver at least 9 projects across the 2 years to engage with young people and work with young people to take pride in where they live and try and reduce the perception of ASB amongst this age group	To be delivered across a period of 2 years, with the majority of the work to be completed in summer 2024	Ash Godfrey Russell Wignall	JUNE 23 - initial panel has been set up and early exploration of projects has begun. It is proposed there will be a media campaign run by young persons and there will be work undertaken with the schools to identify suitable activities which will maximise engagement. Draft youth survey questionnaire has been shared with professionals for comment. The draft survey is intended to compliment work already being completed by County targeted Support workers through their youth engagement linked to the Safer Wisbech funded project. Work currently ongoing to facilitate direct engagement with Olice and Thomas Clarkson Academies. Update for October 2023 Firebreak – Linking with Thomas Clarkson Academy to organise 1 or 2 FireBreaks. Scheduling is proving difficult and therefore it is possible that this may not be able to go ahead until June 2024, but conversations are continuing. POSH Foundation Football project – Met with POSH Foundation and they are keen to put on a project in Wisbech at Thomas Clarkson. Waiting for POSH Foundation to confirm a start date. May not be possible until 2024. Boxing (JGNG Foundation) –JGNG and they are willing to provide a Positive Ambitions Project with Thomas Clarkson Academy, and this is likely to be a 10 week plus programme with travel included to pick up students from Wisbech and bring them over to their training building in March. Beales – This is work in progress, the owner of the building is positive and keen to support the project. We are now looking at a reputable/suitable person/organisation to lead this project. There's been a meeting with Young Technicians, and they will be sending some projects ideas across of what they are able to deliver and the panel will decide what projects, if any, to take forward. Project change request being looked at to port some of the money to 2024-2025 because of the issues identified above. Update for Jan 24 Two firebreak sessions have been completed and funding provided to Cambs F&RS. Pass out parades were attended by FDC representatives	

Connection Foundation to deliver a programme around mental health.

We are also looking at securing and delivering something at the Wisbech Rock Festival.

POSH football may continue from Sept to December depending on funds. We are also looking at some other projects to complete the spend.

Youth outreach and diversion activities have been completed by Youth of Fenland CIC. The attached Excel Document provides project PI's

Update for October 24

Funds were utilised for the WisBeach Rock Festival with the following activities put

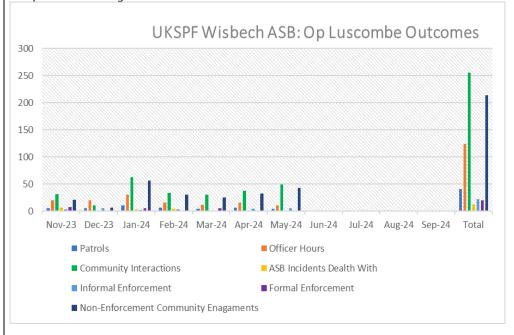
- SCF delivered a Pro Kicks Challenge which included prizes for best in age category.
- Tent space provided giving people a safe space to chill during the day. The tent also provided free crafts and mental health art
- TikTok creators who filmed content on the day and have been working with Steph Webb on other projects
- Climbing Wall
- Volunteering info and opportunities

There remains around £5000 to spend. We are currently looking at delivering school assemblies featuring a motivational speaker. We are waiting for the green light from school.



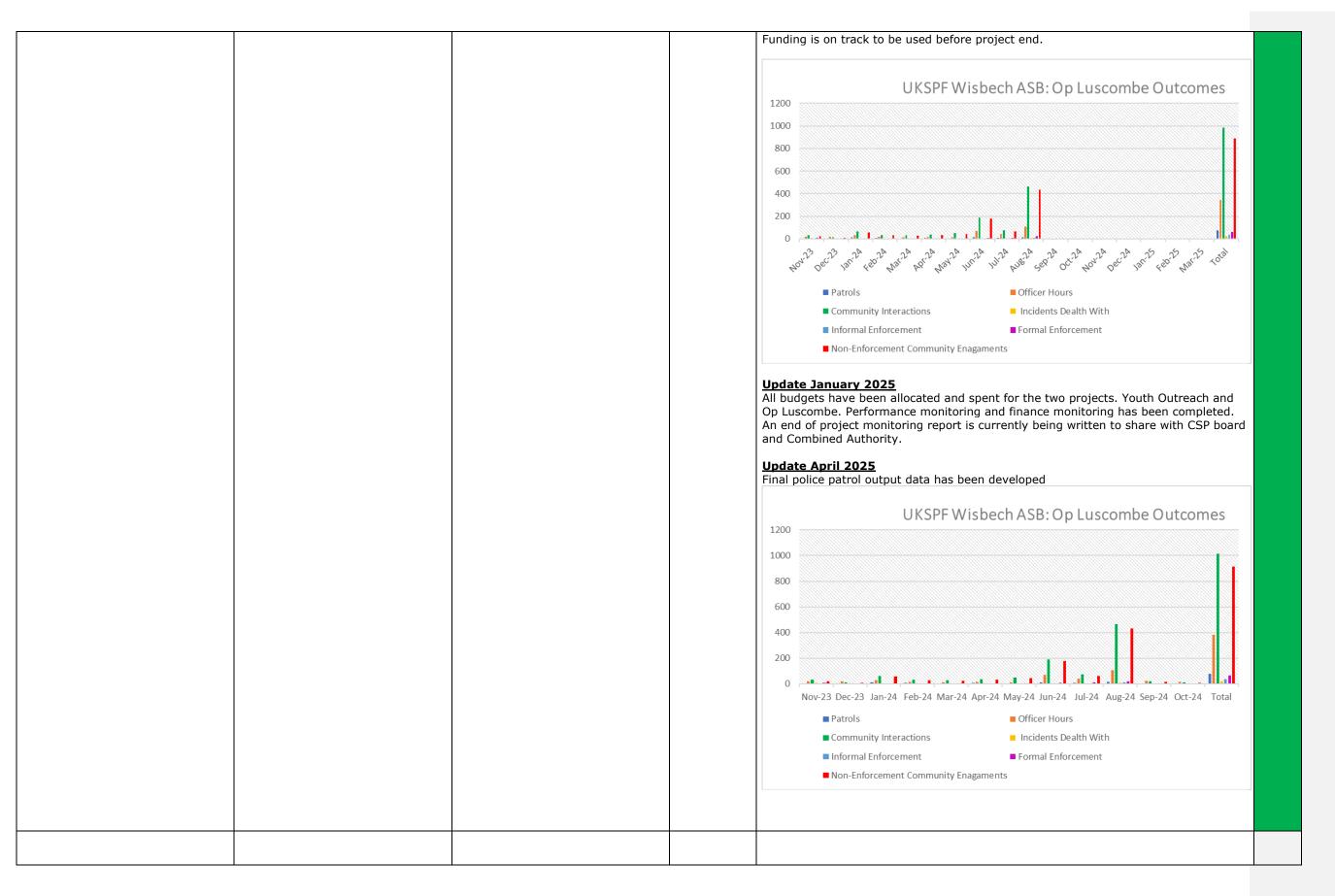
Youth Fenland UKSPF PI Sheet Combined.xls

Op Luscombe element being delivered by Wisbech Neighbourhood Police Team, monthly performance monitoring is ongoing. See graph below. Patrol activity is now focussed on those Saturdays when the Neighbourhood Team aren't on duty and when the town is busier. Combined with seasonal trend it's expected the overall impact of the patrols will be greater.



Regular meeting held between police and CSP Officer. This has led to development of a Youth ASB Diversion/intervention approach with a tiered response depending on repeat activities of the youth involved.

There has been a significant increase in patrol activity as chart below indicates, plenty of social media posts promoting ASB patrols.



The CSP engages rural landlords (especially of vacant properties and absent landlords) about the dangers of cannabis grows and how to spot the signs of a rented unit being used as a cannabis grow.	Increased awareness of risks to landlords regarding illegal use of their properties. Improved knowledge of how to spot signs and report suspicions of cannabis grow on a large scale.	Engagement with Fenland's rural landlords.	Rosie Cooke & Jo Evans	 Update October 2024 Meeting scheduled for 21/10/2024 with Private Sector Housing led to review SOC actions relating to private sector housing in rural areas. Meeting has been rescheduled for 06/11/2024. Update January 2024 Police leaflet shared with PSH to send to Landlords. To include Landlords of empty properties. RC to share police awareness leaflet with RSL's. (Via PSG) New Cannabis cultivation awareness information to include to be included in stage 1 EH letters sent out by EHT. PSH will update their website information on (EHP) housing page to include Cannabis cultivation awareness Share information with RSLs as part of the awareness raising. SOC team to give talk to PSH Landlord Forum to increase awareness of risks to landlords regarding illegal use of their properties. 		
The CSP and partners (including police, as appropriate) consider possibilities for closer integration and intelligence sharing with the GLAA particularly in relation to potential exploitation of the agriculture-sector workforce.	Understand who within the CSP family has current contacts with GLAA. Assess information sharing process to identify any need for improvements.	Effective and efficient information sharing between Fenland partners and GLAA	Rosie Cooke & Jo Evans	Wpdate October 2024 Meeting scheduled for 21/10/2024 with Private Sector Housing lead to review SOC actions relating GLAA. communications@gla.gov.uk have been approached for their support with assessing information and our sharing process to identify any need for improvements. Update January 2025 CSP working closely with Chris Acourt, Neil Sloane from police, who have contacts within GLAA. Since the Op Pheasant formal multi-agency meetings ended these officers continue work with CSP, GLAA and other partners linked to labour exploitation, sharing intel and providing training opportunities for staff across Fenland.	eted: Share intel via Report Issues:://www.gla.gov.uk/report-issues	s - GLAA 0800 432 0804 ¶
	Improved intelligence sharing on priority areas of drug supply, modern day slavery and human trafficking, and child sexual abuse/exploitation. Knowledge of and use of Cambs Police new Intelligence sharing form.	CSP partners staff members aware of SOC priority areas. Increased use of intelligence submission form.	Alan Boughen & Rosie Cooke	Update July 2024 There has been promotion of the new partnership sharing form and intelligence topics of priority through internal FDC team meetings as well as opportunities at external partnership meetings such as PSG. Guest speaker from the Constabulary presented to the PSG and the form is embedded into the agenda for every meeting. Update September 2024 PSG promoted and shared of intelligence submission form with partners and has promoted police led training. Update October 2024: Copy of Info Sharing Form embedded on PSG Agenda and is requested to be used for information sharing between partners and police linked to SOC. The afore mentioned form has now been replaced by an online version which has been promoted across internal and external partners. Update January 2025 The InfoSharing Form has now been replaced by an online option through the CambsCops Website. This link is shared regularly at partnership meetings and embedded in partnership meeting agendas such as PSG.		

Tactical Theme: Putting Communities First & Crime Prevention

Priority Area:

Action		Intended Outcomes	Success Indi	cators	Lead Officer	Progress narrative / Risk	RAG
			Proposed Tim	escale			
		Tac	tical Theme: Putti	ng Commur	nities First &	Crime Prevention	
		Priorit	y Area: Improve l	Needle Find	Data & Sha	re With Public Health	
Action		Intended Outcomes	Success Indi & Proposed Tim		Lead Officer	Progress narrative / Risk	RAG
Explore substance mis activity locally via nee and drug paraphernal recording that takes puithin the district	edle finds lia find	Improved data sharing of Local Authority needle finds with public health on community needle finds.	Quarterly sharing of d health		Alan Boughen	June 2023 – FDC currently have an online reporting tool for community needle finds. This can provide a data return which I have shared with public health. Some improvements are being explored relating to recording of subsequent find, both location and quantity. Update for October 2023 – An identified area is the details of the actual find. The community report creates	
						location and the alleged items of concern. What needs to be looked at is the option of improving information capture about actual find (quantity and location). Update for April 2024 Needle data can be sourced for sharing with public health, however, the work to find solutions to the finer detail relating to actual find remains outstanding.	
						Update October 2024 Assessment being made of current FDC reporting opportunities and how these can be developed to support needs of public health. Meeting arranged with key internal FDC staff for late November.	
						Update January 2025 Following discussions with Public Health and colleagues in FDC Environmental Services (ES) a new recording form has been developed and shared. Once confirmed as suitable for use by ES a training session is to be arranged with front line resources to encourage accurate completion and why its important.	
						<u>Update April 2025</u> The new needle find recording form has been shared amongst those teams who will use it. Monitoring of its use and development of feedback data is to be managed going forward.	
DHR URN	Тоше	Author			<u>cide Review</u> ∣	-	DAC-
DHR URIN	Town	Author	Status	Action Plan		<u>Progress Narrative / Risk</u>	RAG
FCSP DHR 1-2021 Home Office Reference Number 20210517/0	March (NE)	RJW Associates	With author for review post second HO QA	N/A	Difficulty in fin disengage follo author.	er 2021 ay 2021 – DASV managed. Iding an available author. First author who accepted the work felt it appropriate to owing first partners meeting. Direct approach made to RJW associates to become the g completed and next panel meeting in early December 2021.	

					Update December 2021 2 nd panel meeting held in December 2021 with a new author, RJW Associates. Next panel meeting	
					scheduled for February 2022.	
					Update January 2022 The first draft version of the report should be available for the February meeting.	
					Update April 2022 Panel meeting scheduled for 29 th April to discuss overview report with a view to send to Home Office for QA.	
					Update June 2022 All relevant documents have been submitted to the Home Office. Expected date of review by the Home Office QA panel is November 2022.	
					Update December 2022 Home Office feedback has been received and this is currently being worked on by the author and overseen by the DASV Partnership	
					Update March 2023 Review report remains with the Home Office following the amendments post first QA review. Recommendations have been translated to an action plan and being progressed. See attached. NOT FOR WIDER CIRCULATION AT THIS TIME DHR Daniel Action	
					June 2023 – The second submission has been returned by the Home Office QA panel. The panel's feedback is causing some concern with the author regarding the content and how individuals within the report are portrayed. This is being worked on to try and find a solution through discussion with the author and County DASV leads.	
					October 2023 – Home Office approval to publish has been given, albeit with conditions of further amendments as dictated by the HO QA Panel. This is being worked on with an intention to publish in November 2023.	
					Update for January 2024 Review and associated documents have been published on the CSP page. In advance of this all documents were shared with family of deceased for comment. Action Plan remains with DASV for completion and monitoring through CSP meeting presentation.	
					Update for April 2024 VAWG Partnership provided update at last CSP meeting regarding all outstanding DHR's. The action plan for this DHR has some sections still outstanding.	
					Update October 2024: Action plan with DASV for implementation. Action Plan shared with CSP Board after the July meeting and with notes for October 2024 meeting.	
					Update January 2025 Action Plan still live and with DASV to deliver.	
					Update April 2025 Action linked to speaking to a Family Court Judge remains outstanding.	
FCSP DHR 2-2021 Home Office Reference Number 20210517/1	March (WC)	Robin Jarman from Sancus Solutions	With HO for first QA	N/A	Update October 2021 Notification May 2021 – DASV managed. Difficulty in finding an available author. First author who accepted the work and had made good progress towards the first panel meeting had to stand down due to illness. Sancus Solutions have now taken on the role of Chair/Author.	
					Update December 2021	

					First meeting with new author held in October and review placed on hold as criminal investigation remains live. <u>Update April 2022</u> Panel meeting held late march following the criminal court case being concluded. Next panel meeting	
					is scheduled for May 12 th .	
					Update June 2022 Criminal Court hearing and sentencing has been completed. Some difficulties accessing relevant and critical paperwork from police investigation team has now been resolved. This has now been shared with the panel for review and comment.	
					Update for October 2022 The author has not been in receipt of all required IMRs which has delayed progress. These were chased week commencing 26/09/22.	
					Update December 2022 The author is writing the first draft of the overview report for circulation to the panel early in 2023.	
					Update March 2023 Final draft overview report shared with panel for feedback ahead of HO submission on or around 31st March.	
					Update June 2023 – Overview report and draft action plan has been submitted to the Home Office for their QA process.	
					Update January 2024 Following QA by the Home Office further work has been required relating to the overview report. This is in the final stages of completion ahead of seeking authorisation to publish.	
					Update April 2024 All amendments as per HO suggestions have been completed. Action Plan being updated to reflect changes. Once final documents for publication have been received and proof read they will be published.	
					Update July 2024 DHR published as required by the Home Office. Action Plan responses ongoing.	
					Update October 2024: Action plan with DASV for implementation. Action Plan shared with CSP Board after the July meeting and with notes for October 2024 meeting.	
					Update January 2025 Action Plan still live and with DASV to deliver.	
					Update April 2025 Outstanding action linked to Carers and DA is scheduled to be completed on 29/05/2025.	
FCSP 2022 - DHR1 Home Office URN 20220314/0	March (VT)	Jacky Dadd Consultancy Group	With author following first HO QA	N/A	Update June 2022 Overseen by DASV Partnership on behalf of CSP. IMR's complete, terms of reference agreed, and panel meeting scheduled.	
					Update October 2022 Overview first version has been written and circulated for feedback no later than 07/10/2022.	
					Update December 2022 The Overview report and action plan has been submitted to the Home Office for the QA process. The QA Panel will review on 26 th April 2023.	
					Update March 2023 Recommendations have been translated to an action plan and being progressed. See attached. NOT FOR WIDER CIRCULATION AT THIS TIME	

			DHR Emily Action		
			Plan.docx June 2023 – Following first QA by the Home Office the review report has been returned with recommendations for return no later than 6 th September		
			October 2023 Review documents returned to Home Office ahead of schedule, await return following their further QA of documents submitted.		
			Update January 2024 Home Office feedback received on 15/01/2024, author to review overview report to reflect Home Office feedback.		
			Update April 2024 All documents published on DHR webpage as required by HO. Action Plan remains ongoing.		
			<u>Update October 2024:</u> Action plan with DASV for implementation. Action Plan shared with CSP Board after the July meeting and with notes for October 2024 meeting.		
			Update January 2025 Action Plan still live and with DASV to deliver.		
			Update April 2025 Outstanding action is development of an online training 'SWAY' linked to LGBTQ and older people		
FCSP 2023 - DHR1 Home Office URN	Manea	With Author, IMR authors have been	June 2023 – New referral, initial scoping complete and IMR authors briefed. First panel meeting scheduled for September.		
20230324/0		instructed and panel meeting scheduled for	October 2023 – Panel meeting being held 12 th October 2023.		
		September.	April 2024 Review report is being authored.		
			October 2024: Final overview report not likely to be ready for submission to Home Office until late 24/early 25. Presentation of Overview summary was made at October CSP Board meeting.		
			<u>Update January 2025</u> Final panel meeting to agree submission of report being held 30 th January 2025.		
			Update April 2025 Overview report has been completed, and some complex review feedback and partnership observations need considering before submission to the Home Office. Author continues to finalise report. Author of report is presenting to CSP at April meeting.	Forr	matted: Underli

<u>Glossary</u>

ABCs	Acceptable Behaviour Contract
Acquisitive Crime	Theft from dwellings, vehicles, non dwellings, commercial inc shop lifting
ASB	Anti-Social Behaviour
CAA	Community Action Area – Location that requires a partnership focus to reduce incidents and improve public confidence
CAF	Common Assessment Framework

CASUS	Cambridgeshire Child and Adolescent Substance Use Service
CCTV	Closed Circuit Television
Crime Calendar	Analytical work from 5 years of data produced seasonal crime trends
CSP	Community Safety Partnership
CYPS	Children & Young People Service
DA & HR	Domestic abuse & Healthy relationships
E-CINS	Empowering-Communities Inclusion & Neighbourhood-management System (E-CINS)
FDC	Fenland District Council
'Get Closer' campaign	Police campaign to place the service in the public eye including awareness, targeted and partnership media
'Hidden Groups'	Hard to reach groups or difficult to identify or engage
IDVA	Independent Domestic Abuse Advocate
IOM	Integrated Offender Management
LAC	Looked After Children
LARM	Locality Allocation and Referral Meetings
LCG	Local Commissioning Groups
MASH	Multi Agency Safeguarding Hub
Mosaic Data	Mosaic is a classification system that gives you access to a vast range of demographic data
NCCZs	No Cold Callers' Zone
NHS	National Health Service
NHW	Neighbourhood Watch
NTE	Night Time Economy
Op Titan	Police operation monitoring and enforcing licensing conditions in pub cluster areas
PRP (HMO)	Private Rented Property (House in Multi Occupation)
P&CC	Office of the Police & Crime Commissioner
PSG	ASB Problem Solving Group
PSHE	Personal, social, health and economic education
PST	Local Police Problem Solving Team
RAO Group	Partnership group for licensing monitoring and appropriate action around identified breaches
RONI	Risk Of NEET Indicator
SIRCS	Secure Incident Reporting and Empowering Communities System.
TLS	Traffic Light Model System
UKBA	United Kingdom Border Agency / UK Immigration services

These programmes are aimed at young people in Fenland who are displaying emerging behaviours linked to offending, at risk of child criminal exploitation or at risk of becoming involved in the youth justice system. The programmes are predominantly aimed at secondary age children, however, please do see below for further details. If you have any questions please contact the providers on the details provided below.



DIVERSION

This is a county programme wide within the Youth Justice Service. Their main aim is to support young people who have recently been in trouble with the police to find positive activities. They aim to listen to your needs and support you to create a positive future – by finding, with you, the next steps of your journey.

For more information or to make a referral please contact: Jenny McGoldrick (Jenny.McGoldrick@cambridgeshire.gov.uk)

OTSPO

This programme is for young people residing in an identified ASB hotspot such as Wisbech within the Fenland area.

The support team aims to work with young people to help divert them form ASB and crime. This might include getting involved in a group project, meeting 1:1 with a worker or building new skills.

For more information or to access support contact:

Dibs Fletcher

(Dibs.Fletcher@cambridgeshire.gov.uk) or Mindy Dhillon

(Mindy.Dhillon@cambridgeshire.gov.uk)

Further details about both projects can be found at:
How Are You Fenland? | Diversion Support Team (hayfenland.co.uk)



A KICKBOXING

Sessions available for young people in March Both group sessions and 1:1 available. These sessions are delivered via engagement in a physical activity whilst giving young people an opportunity to work with coaches. Group sessions are for up to 6 young people. These are offered once a week for an hour over 8 weeks.

1:1 sessions are 45 minutes with spaces for up to 12 young people.

TORING

Opportunity for 1:1 support up to 6 months that focuses on individual needs of the young person.

Delivered via a youth work approach by qualified members of staff. Sessions are offered by the following providers:

Youth of fenland CIC- Chatteris
Phoenix Youth Provision- Whittlesey



For more information or to make a referral for either the Mentoring or Kickboxing please contact: antisocialbehavioir@fenland.gov.uk.

A completed referral and consent form will be required for all young people.



Service Providers:

- Whittlesey Pheonix Youth Provision CIC
- Chatteris Youths of Fenland CIC
- March Youths of Fenland CIC

Project Oversight managed by Cambridgeshire County Council Community Services (Youth) – Strategy & Partnership

- Young People Engaged: (target 100)
 - o 227 young people have engaged across the year
- Meaningful Relationship Developed: (Target 25)
 - 41 young people attend frequently at least 3 times per month Whittlesey
 - 18 young people March Provision
 - o 14 young people in Chatteris Provision attend frequently
- Young people to report an increase in personal and emotional development and resilience (target 25%)
 - 24 young people have stated that the sessions have increased their personal and emotional resilience 58.5%
 - Chatteris & March, young people have shared the following quotes 'feeling better about myself, having an outlet to express myself, feeling trusted, and feeling more valued.
- Young people who have been supported to engage in a positive peer network and reduce association with individuals involved in criminal or violent activities.
 - March and Chatteris, young people have discussed previous engagement in offending, and how being involved with positive activities has resulted in them changing behaviours and social networks
 - 35 young people in Whittlesey have started to attend wider PYP provision / sessions and have stated they have built up supportive peer friendships, increased confidence, increased self-esteem, building resilience.
- Reduction of reported incidents linked to anti-social behaviour and serious violence within the targeted demographic.
 - Police have reported reduction in ASB incidents in all areas and recognise how when the youth workers are providing diversion / positive activities there are less issues locally involving young people.
- Successful interventions which have helped prevent a young person from engaging in offending, serious violence or exploitation:
 - Case Studies and/or access provision which will build social skills, emotional resilience, and aspirations

Case Study 1: Kick and Chips

At first the young people were very wary of the youth workers. They felt they were there to tell them off, report them to parents or police, or stop them doing what they were doing. The youth workers kept engaging with the young people, touching base with them week by week, building up a sense of understanding and rapport. Slowly the young people became more engaged with the youth workers, even asking where they would be and at what time on a Friday evening.

Youth workers could see that a lot of the young people were just hanging around out of boredom and also that they were quite cold and some hungry. Hot drinks were supplied along with snacks which also helped to build up the rapport, the time spent together, and the levels of understanding between the young people and the workers. This then built trusted relationships between them all, with youth workers staying well within their boundaries so that the young people knew exactly what was going on, in the sense that there were no surprises or things being done behind their backs.

As the relationships grew and developed, the young people also started to find their voices. They were now actually coming up to the youth workers in a much more confident manner, and some of them suggested that rather than just chatting, they would like to get some footballs and have a kick about. Most of these young people had never had the opportunity to play for a team, as they felt they were not good enough to even try, or did not have the parental support or finances to do so.

Some footballs and permission to use a public space was obtained, and the group started meeting there weekly for a kick about followed by chips and a drink. This was the birth of 'kick and chips'. It didn't matter how dark it was, or cold, the young people turned up week after week. They then asked for goals so portable goals were provided. It soon got too dark to play football at all, so portable lights were borrowed. Young people still attended most weeks, and although not all play football, some just came along for a chat or to watch, it seemed to meet the needs of many young people. The food and drink have always gone down well, and this is the time that most youth work is really done while they're all sitting together and chatting. A local business also supported in supplying fruit and other snacks.

It then became too dangerous to play on the public open space due to freezing conditions, so we obtained permission to play on some hard surfaced tennis courts with illumination. The young people then asked for a coach as they wanted to learn how to play football, to build on their skills, and form a team as there are awesome opportunities to play other local teams or attend events. We tried for a while to find a coach but couldn't and then were lucky enough to have someone offer to volunteer to coach. This has now taken kick and chips to another level, where young people are learning much more about football skills as well as social skills, working together as a team, problem-solving skills, and communication skills. They are also getting the

benefit of regular exercise that they enjoy, and learning to follow directions and rules, there is a sense of respect between them. Through building their confidence, self-esteem and access to positive activities they have been less likely to be involved in ASB or be getting pulled into anything else, especially on a Friday night.

Feedback has been collected along the way from the young people, and the reasons they enjoy kick and chips are: -

- It's great to have to have the chance to play football
- I've made new friends
- I've gained new skills
- It keeps me out of trouble
- It gives me something to do on a Friday evening rather than just hanging around
- It's fun
- It's free and easy to access
- We feel listened to and supported

Case Study 2: Written by a young person.

This young person was diagnosed with ADHD and Autism when they were at primary school and medicated within a year due extreme impulsive behaviour and aggression. They were also diagnosed with sensory processing difficulties and then more recently found out they had severe hearing loss in one ear.

This case study in their own words (written with support from the Youth Worker):-

School was always a challenge for me, I struggled academically and in the school environment, I spent much of my secondary school life out of lessons, working in a room on my own, in the behaviour unit, suspended and on part time timetables, some teachers refused to teach me and made me feel rejected. I would do silly things and speak my mind I admit that, but I also was blamed for things I didn't do, even when off school poorly my mum would get negative reports about my behaviour in lessons I wasn't even in. This made me angry and hate school even more. School wasn't equipped for students like me, the support they did offer was limited and I didn't fit into the mainstream expectations box. I couldn't sit still and always fidgeted.

Life has been rocky, I would get into fights, argue with my mum, but she was always there on my side trying her best.

In 2022 my anger got the better of me in a Football game and I ended up being suspended from playing for 10months and then in 2023 I made a huge mistake and was arrested, I spent many hours in a police cell and spent some weeks on bail.

This was a turning point for me. People listened and understood, offered the support and guidance I needed, and helped me to learn from my mistakes, as well as to understand myself.

I am now a qualified referee officiating at grassroots football and have done this since I was 14 and I have completed my FA coaching badge. I have been lucky that football has been a release for me, and my coaches have always supported me and stayed by my side through thick and thin. I know not all kids have this, so I see myself as being very lucky.

I have recently been selected to referee a youth league cup final for my referee scores, commitment and progress through this season. This is an honour and not many referees get selected for this.

I left school in 2024 with only passing 2 GCSEs - sport and English.

I now attend College studying sport level 2, am on track to pass and will go on to do level 3, I am studying my maths GCSE and have support in place. I'm part of the college rugby academy and feel included here.

My youth football is coming to an end, so I want to carry on supporting people who may be like me to have a positive in my life.

I then saw a post on Tik Tok and saw that a volunteer was needed to help some coaching for their football project, and I jumped at the chance. I had never wanted to go to the provision, thinking it wasn't for me, but this way I could coach young people and try to understand their difficulties in a non-judgemental way, if I can help one kid like me then it will be worthwhile. I was also getting access to quality youth workers that I learnt to trust. Again, I felt accepted.

I am really enjoying the coaching, seeing the youngsters working together, having fun, learning and developing, which also helps my confidence and social skills. This project was set up for them, but it has benefited me massively as well.

I have applied for a summer job coaching young people and now am also a young volunteer at the local youth provision, and hoping this may lead to paid work. I have signed up to some training with them.

Until now I have never had any work aspirations, but through my love of football, and kick and chips, I now know that I have the ability to be a successful youth sports coach!

Appendix D: SVD Higher Needs 2024/25 Chatteris, Whittlesey & March

Service Providers:

- Mentoring Whittlesey Pheonix Youth Provision CIC
- Mentoring Chatteris Youths of Fenland CIC
- Arts Provision March 20 Twenty Productions CIC
- Bushcraft Olive Academy & Sir Harry Smith Academy 20 Twenty Productions CIC
- Sport Olive Academy RKA Kickboxing
- Youth Voice Cambs County Council in partnership with Generate
- Joint Enterprise Sessions (knife crime, exploitation) Cambs County Council, Police & FDC

Project oversight managed by Cambridgeshire County Council Community Services (Youth) – Strategy & Partnership

Key Outcomes

- 44 Young People to engage with Mentoring provision
- o 73 young people have engaged in sport
- o 22 young people engaged in arts
- 38 young people have engaged on 4 or more occasions with Youth Voice Focus groups
- Training provision for youth workers
- o 79 young people have developed trusted relationships with increased personal and emotional resilience through attending 6 or more engagements throughout the year. (many have attended all sessions)
- o From the 79 meaningful relationships, 32 young people have gone on to access open sessions from the specific provider.
- Joint Enterprise Sessions delivered at each of the district's four secondary academies
- Development of Fenland Youth Tribe TikTok (over 15k hits) which is short listed finalist for a Local Government Chronical National Award alongside the Fenland Youth Network.
- o 3 young people have produced music and published on Spotify
- 11 young people who attended sport opportunities have transferred onto the mainstream offering, developing friendship, focus and attainment.
- o Further requests to deliver more Joint Enterprise sessions
- Positive parent feedback on how the TikTok page is helping find provision and connecting their children.
- Many of the service providers have provided additional service above and beyond what was expected.

Appendix D: SVD Higher Needs 2024/25 Chatteris, Whittlesey & March

Case Study

A young person was referred to mentoring by their school, to help manage their emotional challenges, boost self-esteem, help with conflict resolution, family instability and difficulty forming positive relationships. They were also involved in low level crime activity due to peer pressure, exposure to negative influences. It was suggested they needed a safe space where they could understand it's ok to say no. At the time of writing they have attended five sessions.

Having previously been referred to young people support service but declined access. They had also been referred to a school counsellor, but this had not been a positive experience as no rapport or relationship was built. However, the young person felt the approach of a mentor would be less invasive.

For the first two or three weeks, this young person could not be found when it was time for their session. They often hide or play truant, but the 'why' wasn't known. It was decided to keep an open referral and offer weekly sessions in the hope that they would attend one. Eventually they did after being supported by a teacher to attend.

It was immediately clear the young person was really struggling in school. Being bullied all day, every day, in school and this was having a huge impact on their self-esteem and confidence. They had been bullied in their previous school which had included threats of violence towards her.

There was an immediate connection/understanding between us and I spent the first couple of sessions continuing to develop the rapport and sense of trust with them, even though they stated they felt fine with me and would attend weekly from then on. Which they did and their engagement is very good.

They have been provided a space to talk about how they feel about things, reflect on what might be happening, as well as identifying safe people they can access in school. It is felt though until this bullying stops, she will always be knocked back down, but I am constantly building on her confidence and self-esteem, to build resilience. The young person has been provided some strategies to try when they're being bullied, as well as trying to encourage them to raise the issues in school, so that they are actioned and dealt with appropriately.

They are aware of the opportunity for me to support in a meeting with school, or for me to talk to their parents or school on their behalf. However, these are the young person's choices, so they feel in control, listened to, and valued. Empowerment will be of great benefit to them. I hope that this will help to support their social and emotional skills as well. They are a bright young person who comes across very articulate, friendly and

Appendix D: SVD Higher Needs 2024/25 Chatteris, Whittlesey & March

straightforward. They also come across as lost, very anxious at times and unhappy in school.

We will keep building on what we have done so far to improve their feelings of selfworth, to allow them to practice standing up for themselves in a safe way, as well as saying 'no' to people who are trying to get them into trouble. Sometimes this is just about trying to fit in, not about a choice they really want to make. I hope that by seeing that I do what I say I will do, as well as engaging with them on their level in the appropriate way, will also help them to see that adults can be trusted, and then practice ways of communicating with them.

Change can already be seen in them, but there is still work to be done. The offer of engagement will carry on as it is still quite early days, but their self-esteem and confidence has already improved. They have proven they can build a trusted relationship with an adult, and is trying out ideas of how to tackle the bullying. They also have the option of joining some social sessions with their peers which would be a big step forward.

While significant progress has been made, there is still much work to be done. It is important to recognise that this young person is at risk of becoming involved in more serious violence if their feelings of powerlessness and isolation are not addressed. The constant bullying and negative school environment could trigger retaliation or violent outbursts as a way for them to cope with the ongoing emotional pain. Therefore, it is essential that we continue to support them in building emotional resilience, developing positive conflict resolution skills, and creating a strong network of support within their school environment. As they continue to gain confidence, it is hoped they will be better equipped to handle future challenges without resorting to violent outbursts.

Appendix E: Safer Streets 5 - Fenland Outcomes

Recruit, train (including in ASB problem solving) and manage 1 x new FTE Community Engagement and Resilience Officer post.	Completed
Fenland District Council will	
ensure that the post holder will:	
Work alongside the Community Safety Partnership, and their Problem-Solving Group to review and sharpen processes to identify problems and prioritise the most important for action.	Post holder was part of the LA Community Safety Team with allocation of ASB/nuisance reports happening in the specified LSOA which were received by the LA, and part of the monthly PSG meetings. Developed regular police contact to understand crime/ASB picture within the LSOA. Linked with NHW to promote the scheme and encourage membership. Linked with colleagues who deal with environmental nuisance linked to problems such as litter, fly tipping and seeking opportunities to improve situation. Appendix E1 & E2: Fly Tipping & Littering Response with FDC StreetScene
Act as the link to the local community, listening to their concerns and responding through monthly engagement visits to businesses and people who live within the LSOA.	Conducted engagement within the areas retail, industrial and residential areas. This included, pop up engagement events in all areas such as using community centres or being available in areas of potential high footfall e.g. retail car parks, and more bespoke direct sessions in residential and retail areas.
	9 direct retail engagement sessions. 2 wider community engagement sessions in retail car parking areas. 3 wider residential engagement sessions at a community centre 3 bespoke direct engagement sessions in residential areas. 2 pop up engagement sessions in industrial area. Partners who participate in the engagement sessions included, Neighbourhood Watch, Registered Housing Providers, Cambs Constabulary (NPT & Cybercrime/Fraud Officer) 'You Said We Did' examples: Litter concerns: arranged for street cleansing to attend Street Furniture: Reported to Highways on behalf of

Appendix E: Safer Streets 5 – Fenland Outcomes

- Dog Poo: coordinated introduction of a new poo bin and long term maintenance/emptying.
- Drug Dealing: Shared information with neighbourhood police team
- Youth ASB: Worked alongside the neighbourhood police to identify those involved and have appropriate intervention. Issues didn't continue beyond the intervention.
- Rough Sleeper nuisance on private land: Worked with landowner to resolve environmental and fire safety concerns, engaged with multi-disciplinary team regards individual's vulnerable situation.
- Coffee Shop ASB: Unknown male reported to be causing nuisance to staff and customers. Linked with neighbourhood police, alleged perpetrator identified and engaged with by police. Escalated through partnership Op Luscombe. No further nuisance reported.
- Retail outlet requested advice on Fly Tipping issue impacting their business. Arranged for colleague to attend who specialises in investigating this type of environment crime.
- Business operators in an industrial area reported concerns about the operation of a business who were storing un-road worthy vehicles on the public highway causing nuisance and obstruction. The vehicles generally didn't have appropriate documentation. Through contact with the business operator and serving of nuisance vehicle notices the problem has been resolved. However, the intervention has identified other concerns linked to Health & Safety which are being investigated by appropriately qualified staff.

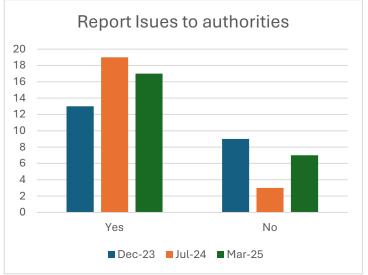
Encourage and support local communities and businesses to be the "Eyes and Ears", coming forward to report anti-social behaviour which may prevent the same problem happening again and so help make the community a safer place.

Through retail engagement there has been encouragement to report into authorities through building trust and confidence. Verbal encouragement supported by circulation of 'shoplifting booklet' and contact's leaflet.

The final engagement session with retail outlets included the distribution of a 'Project Legacy' Pack. This included leaflets covering 'How and to Who' to Report, **C**cops, and Community Charter.

During engagement with retail outlets there has been a question related to understanding who reports incidents of crime and ASB, and those who don't, and why they don't.

Appendix E: Safer Streets 5 – Fenland Outcomes



During the March 2025 survey its noted that 'no' includes those locations that have not had any need to report due to not experiencing problems. This is four locations, which means only 3 locations who had cause to consider reporting incidents to an appropriate authority didn't.

The feedback also shows improved confidence to report over the period of the project.

The main barrier to reporting is the belief that it won't be taken seriously or there will be no response.

Improved Trust & Confidence: Case Studies

In terms of good news, the work that has gone into [name of store] is exceptional. When I first started this work the trust in Police was pretty much non-existent. The same manager who shared concerns at the start of this process today explained how the conversation has completely changed and that he has had 3 recent issues resolved by Police and he couldn't fault the recent work, albeit they were disappointed with some of the court outcomes but understood that is out of Police's hands.

[store employee] was the subject of an assault yesterday and again they shared that police were on scene within 20 minutes and were happy with response given – investigation is ongoing.

There has been some negative feedback regards response to retail crime which indicates a willingness by stores to engage and share in the knowledge things will be followed up. What has also been determined is that those stores who have a positive approach to reporting incidents of crime and ASB to authorities do appear to

Appendix E: Safer Streets 5 - Fenland Outcomes

have greater trust & confidence in reporting to authorities. In residential areas leaflet drops and direct engagement to encourage Neighbourhood Watch membership have happened. Residential engagement has been two fold, direct engagement in specific residential areas or holding an event at a local community building. These sessions have been conducted alongside partners such as Registered Housing Providers, NHW members, police, SCAMS leads and homelessness professionals. Community attendance at the events held in a community building has been poor. However, they have provided an excellent partnership networking opportunity linked to developing future events. The bespoke sessions in residential areas have seen better engagement, as you'd expect. No community ASB issues disclosed, some community drug intelligence passed to the local police team and a 30% increase in NHW membership achieved. Now stands at 42 for the South Brink area. Arrange three engagement events Three sessions held at a local community centre, two in designed to listen to communities the car park of a retail park and two at the industrial area. who don't usually engage and Example of session posters used in social media posts their specific concerns around or hard copies displayed. These events have been ASB (street drinking and drunken completed without the additional funding. behaviour, people using or dealing drugs, evidence left of drugs and areas where people are being repeatedly intimidated). There is additional funding for Work in partnership with Partners worked with include: colleagues in partner agencies Cambridgeshire Constabulary NPT at Wisbech across Cambridgeshire, including Neighbourhood Watch Neighbourhood Watch (NHW). Retail Park operators/management companies FDC Streetscene team **Registered Housing Providers** Cambridgeshire Constabulary Fraud and cybercrime Collect regular data to Retail engagement conducted at the beginning of the demonstrate the effectiveness of project, the middle and the end. This provided a good this work in line with the agreed baseline on which to determine the overall impact of the Outcome Framework. project.

Appendix E3

Appendix E: Safer Streets 5 - Fenland Outcomes

Resource the repeat of the	This survey has been completed as required.
Wisbech Community Safety	
Survey, which provided a baseline	Question set did change from baseline used as part of
for the Safer Streets 5 bid, to	funding bid.
show the outcomes in the	However, three community surveys have been
proposal have been met in line	completed, Spring 2024 & 2025 and Autum 2024. The
with the agreed Outcome	outcomes do support the completion of the annual CSP
Framework. The framework sets	strategic assessment.
out the timeframe for this.	
Attend monthly outcome	Attended monthly meetings.
monitoring meetings chaired by	
the Constabulary and provide	
progress reports.	

Appendix E2 Environmental Nuisance: Littering Salters Way

A location which is regularly used for overnight lorry parking was identified as a littering location.

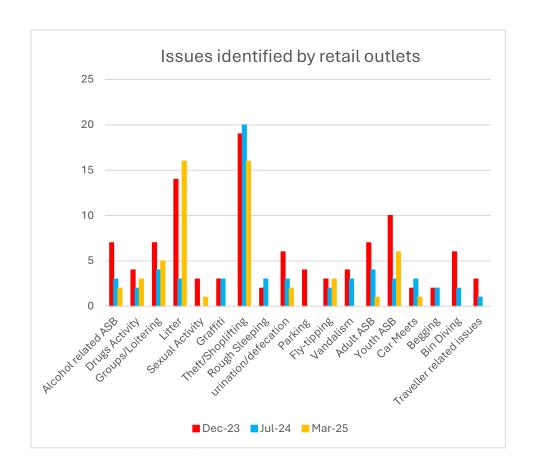
Location cleared of litter, overgrowth cleared allowing use of footpath, and new litter bins installed.

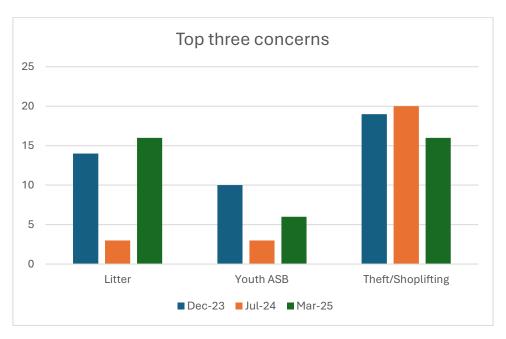
Before

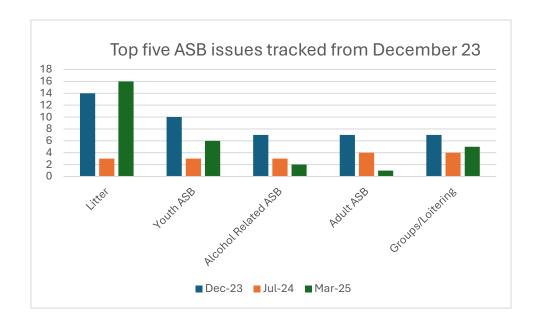


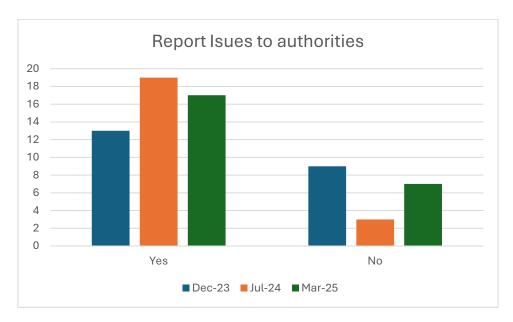
After











Please note: No also includes those who had no issues to report, which for March 2025 was 4 of the 7.

Project: Detached Youth Work

UKSPF Wisbech ASB: Young People Outreach

The young people outreach and diversion projects have been delivered within the identified areas of Wisbech Town Centre, Wisbech Town Park, and Waterlees including The Spinney.

The project objective was to engage young people and where needed look at opportunities for diversionary activities to help change the mindset of young people at risk of criminal behaviour, encourage onward education, employment and training.

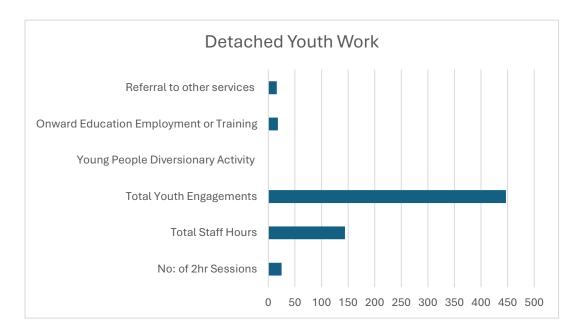
Detached youth workers from Youths of Fenland CIC carried out sessions at the identified times of greater need linked to seasonal trends, education provision and parenting e.g. in the "Golden Hour" between school closing and parents and guardians returning home from work and during holiday periods.

Outcome Objectives with aspirational targets

- Deliver detached outreach sessions (Number & hours) = 1 per week for 20 weeks & 40hrs
- Number of youth engagements (per session and in total) = 13 and 260
- Number of young people taking up diversionary activity (number and activities) = 25
- Onward education employment and training (Number & course/employment type) = 10
- Referrals to other services e.g. early help = (Number and agency referred to) = 8

Project delivered by Youths of Fenland CIC

<u>Summary:</u> This data tracks engagement activities with youth over multiple sessions from November 2023 to May 2024. The young people engaging with Outreach projects were aged between 11 and 21yrs, with most young people engaged being between 11 and 18yrs.



- Total Number of 2-hour Sessions: 25
- Total Youth Engagements: 447
- Average Age Range of Youth: 11 to 21 years
- Number of onward education, employment, and training referrals: 18
- Referrals to other services: 16
- Total Number of Young People taking up diversionary activities: 0

Accessing education, training employment case studies:

- A young person sought support concerned they wouldn't make their grades for maths and therefore not achieving their place on a college course. One to one tutoring in the subject was provided. The young person obtained a better knowledge of maths but also more confidence in their own ability. Encouraging them not to worry about the now but to focus on where they want to go post the exam results being known. The outreach providers supported the young person as they enter the next stage of their development. The young person passed their Maths exam and attained the grades needed and is now attending the College of West Anglia on their desired course.
- A young person with traveller heritage who has mobility difficulties, along with OCD and behavioural issues was having difficulty in getting to their place of education. They also had caring responsibility within the home. They resided over 2.5 miles from their school and wasn't eligible for school transport. This made getting to school on time difficult and the young person was frequently penalised for this, which left them feeling angry and over reactive to certain situations.

Youth of Fenland were able to source transport to and from school whilst assessments and referrals were being completed. The outcome was a less tired

and less agitated young person, better ability to focus on their work which translated into better behaviour at home and school, as well as now enjoying going into school. So much so they have received recognition within the school for their improved behaviour and positive approach to studying. Assistance was also given to the family to reapply for support from the County Council with a statement for the young person's additional and transport needs.

Diversionary Activities

The service providers, Youths of Fenland CIC, has attained ASDAN Accreditation, which will provide a long-term legacy. Accreditation will allow Youth of Fenland CIC to deliver courses, curriculum programmes and regulated qualifications which will engage, elevate and empower young people aged 11 to 25 years with diverse needs.

Diverse needs are defined as those living in poverty, without support for their emotional and social needs, those with a special educational need or disability, those not engaged or succeeding in their education, who miss an English and/or Maths pass at 16 or subsequently, and who are at risk of becoming NEET. (Not in Education, Employment or Training)

Referrals to other services e.g. early help

Counselling - Referrals include three young people accessing confidential counselling services, all those referred to other services had expressed issues with their mental health and behavioural issues related to their mental health difficulties. One young person was self-harming due to anger issues, another had frustrations around family dynamics, and another was struggling to cope with the pressures of caring for younger siblings and other family members.

Child Sexual Exploitation - One young person accessing the appropriate support and guidance from police and counselling services due to grooming and CSE concerns. No further details shared due to the sensitive and complex nature of the difficulties being experienced.

Other young people identified as young carers, were referred into resilience support groups, social anxiety support, mental health support, family support and support linked to social anxiety around attending school.

Summary

3 young people accessed 1-1 counselling services, 2 have now finished their sessions and felt it really helped them.

They said It gave them an outlet to speak with someone not within their family and gave them access to suitable coping strategies. One young person fed back that they felt more confident.

Another young person gave similar feedback about self-confidence and being less anxious. They disclosed they had tried to access counselling before, wanting support but felt isolated having not met the set criteria. This led to increased frustration and self-harming. Since having counselling, they now feel they can deal with difficult situations and that if support was needed in the future wouldn't feel as helpless and isolated.

Another young person is still accessing counselling due to a family bereavement. Youths of Fenland will continue to support this young person as long as they need it.

The outcome of the project has identified a number of young people who were struggling with issues that required the support of local groups and services. The trust that has been built with the young people, through the work of Youths of Fenland CIC has enabled partners to continue working with the young people, supporting them to improve their life chances.

The joint working approach has strengthened working relationships with the two main intake schools local to Wisbech and provided a bridge between the young people, their families, support organisation and statutory services.

Project: Community Reassurance through Engagement / Enforcement (Op Luscombe Adults and Youths) 2023/24

Delivery partner Cambridgeshire Constabulary, Wisbech Neighbourhood Policing Team

The project outcomes were expected to be:

- a. Increased police visibility through increased patrol activity
- b. Increased community engagements whilst on patrol
- c. Improved perceptions of safety
- d. Response to ASB/Nuisance incidents whilst on patrol
- e. Response to nuisance through Prevention, Intervention or Enforcement

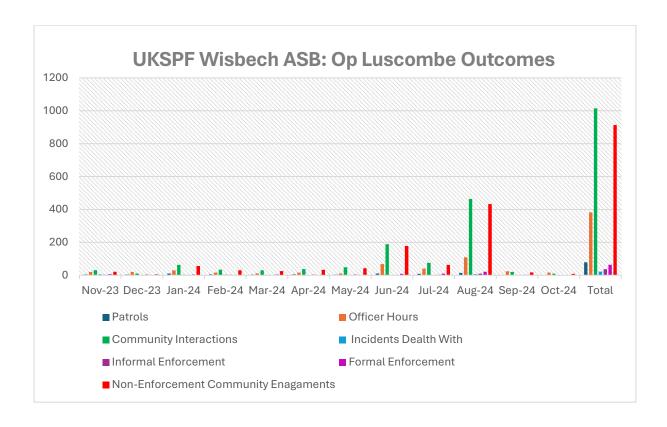
Cambridgeshire Constabulary was allocated additional funding by Fenland District Council (FDC) through UKSPF to increase visibility and community engagement in Wisbech town centre, allowing them to build on the success of the police led multiagency response (Op Luscombe) to street-based nuisance occurring in and around the town centre of Wisbech.

Operation Luscombe was introduced to tackle the root causes of anti-social behaviour, begging and street drinking which has been seen as a local priority by residents of Wisbech for some time. The approach of Luscombe is based around supporting individuals at the earliest point of intervention and facilitating access to a wide range of support services bespoke to their needs rather than begin with enforcement as this doesn't tackle the root cause of an individual's behaviour. However, for those who decide not seek change and/or not reasonably engage with support services there is an escalation of intervention culminating in enforcement through a defined process whereby enforcement increases where the behaviour persists.

The identification of those considered suitable for Op Luscombe is primarily by police through the dedicated patrol activity or through responding to reports of nuisance. Wisbech is subject of a Public Spaces Protection Order which prohibits open containers of alcohol in three specific areas and controls alcohol use across much wider area. These areas were subject to the highest level of visibility patrols. With competing demands especially in those areas of high risk the additional funding through the UKSPF has been vital in being able to regularly and frequently resource the patrols linked to improving community confidence and preventing nuisance. Other areas that have also adopted Op Luscombe haven't been as successful as Fenland in its longevity of intervention.

During the project delivery there has been 79 additional patrols with 395 hours of officer time on foot patrol in Wisbech town centre.

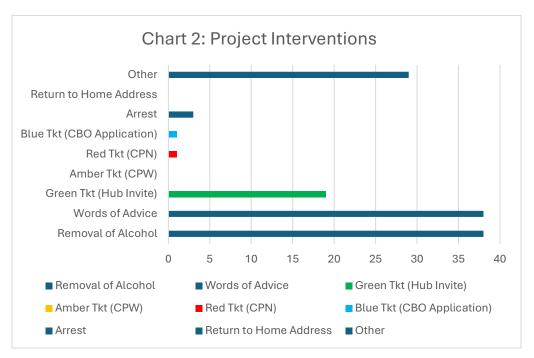
Community visibility and engagement was an opportunity the project sought to maximise, and this was achieved with town centre businesses, the wider community and those who were being a nuisance. Over the span of the project over 900 members of the community were engaged with for no other reason than the opportunity to speak to them. Whereas there was intervention with 101 people causing a nuisance. Chart 1 below summarises the input/output of the project.



The police officers conducting the patrols were able to respond to incidents that they observed or were reported to police by the community. Such incidents included:

- Violence
- Youth anti-social behaviour
- Shoplifting
- · Counterfeit traders
- Drug overdose in the street
- Rowdy behaviour in local shops
- Fire
- Suspicious behaviour
- Drug dealing

There was a wide range of interventions the patrol officers could use, and this is reflected in chart 2 below.



As previously mentioned, the success of Op Luscombe has been the tiered approach to intervention and offer of support to prevent continued offending.

The intervention is best described by way of colour coding.

Green = Invitation to the partnership hub

Amber = Community Protection Warning

Red = Community Protection Notice

Blue = Intention to apply for Criminal Behaviour Order on conviction

As a result of Op Luscombe during the whole project there are 95 different people on the cohort who have had been subject of some level of intervention.

Positive Outcomes:

Not only have 95 people had opportunity to seek specific support but there has been a partnership acknowledged reduction in visible nuisance behaviours. Prior to its inception the police report they would on an almost weekly basis receive communication from locally elected members of both town and district councils, and on occasion the MP's office, about the drinking and anti-social behaviour in Wisbech

town centre. The police quote, 'honestly, I cannot recall the last time I received one of these types of emails'.

Feedback from the Fenland District Council StreetScene team reported a considerable reduction in the amount of discarded alcohol litter which was believed to be attributed to the nuisance behaviours being addressed.

The police also report the relationships developed between all those partner agencies that attend the hub has been incredible. The way information is shared and how quickly support can be put in place for people is something that was not possible before.

An example of this is when a male not on the Op Luscombe cohort could have his needs addressed and support offered without delay through the early conversations at the hub between agencies. The early intervention between police and the Local Authority Housing Options team led to a partial closure order sought for the male's address to prevent his continued exploitation. Additional work by partners helped him to sustain his tenancy for a period of 18 months with improvements in his behaviours and habits. He attended appointments regularly which further addressed his needs.

Similarly, begging was a real issue in the early days and the tiered escalation process adopted led to a number of interventions with perpetrators.

A persistent beggar was issued a Criminal Behaviour Order (CBO) on conviction which prevented their return to Wisbech. It was determined they had no family ties to Wisbech, so the order was made to remove them from the town given the behaviours they were persistently exhibiting.

Another persistent beggar also received a CBO and as a consequence of their continued and persistent nuisance behaviours they were recalled by probation services to complete a previously issued custodial sentence.

Another persistent beggar in the town who was also committing low level crime alongside nuisance behaviours with their accompanying dog which caused them to be a community nuisance was required to re-home the dog and issued a CBO.

Community feedback while out on patrol had a consistent theme. They were really pleased to see officers walking the town centre of Wisbech dealing with a wide variety of things. There were many comments which alluded to making people feel safer and the visible presence of police will have no doubt deterred crime and prevented anti-social behaviour.

Community Feedback:

Examples of officer feedback from their patrol activities included:

- Whilst on patrol a member of the public as comment whilst in the Market Place it
 was nice to see a police officer on foot patrol. On patrolling the Crescent. I then
 engaged with a group of teenagers who were asking about policing and the
 equipment we use. On entering the ST Peters Gardens, I spoke with two
 homeless males, who didn't want any help and seemed very happy, Town centre
 seemed very quiet with not many people about.
- A number of MOP's said it was positive to see police on foot in the community. Some using the words "Bloody hell a police officer, we don't see you anymore".
- We received positive feedback from the public, cars also drove past with their thumbs up. Tillery Park was mentioned for late night drinking by a concerned member of public, but no one drinking when we went. An elderly male asked us to go to outside Octavia Hill Museum, as he said homeless congregate there and sleep there. We attended but no tents/persons were seen. Close by was a group of youths just chilling. All were polite and no indication of drinking of alcohol or involvement in ASB.
- We were approached by members of the public who were happy to see officers out of foot walking around.
- Wendy's were grateful for our presence in assisting with removing youths who were causing ASB.
 - Lots of people asking for advice with personal issues. Positive engagement with youths throughout the Horsefair and town centre, especially in relation to cycling. All dismounted and took onboard appropriate advice. A member of the public saying how they was scared to walk through St Peter's Gardens, as there's youths gathering there every day, and finds it intimidating. Engaged with shops in Horsefair and the staff stated how they have noticed a reduction of theft and ASB since the patrols.

Social Media:

Social media platforms were put to good use to promote the patrol activity and community engagement.

Examples of social media posts on police platforms:



Elf clearly hasn't learnt from his tree incident in March from this week. There was no Christmas cheer when he lost his beer.

During the patrol we:

Patrolled areas covered by the Public Spaces Protection Order, (more details here: https://orlo.uk/GGHwi

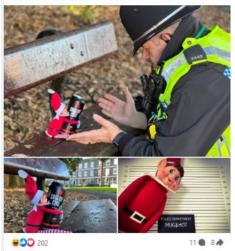
We've spoke to a number of people today whilst out and about, it has proven really useful to understand what the public want us to focus on.

If you didn't get a chance to speak with us today, you can share your views on what you would like us to prioritise by completing our short survey here: https://orlo.uk/q6qs1

While out on patrol there were no issues found by us in relation to Street Drinking or any Anti-social behaviour. Patrols will continue by the team at all times of the day.

#FenlandNPT #OpLuscombe #wisbechNPT







While out and about in Wisbech, we paid a visit to some of the shops in the town who have been experiencing anti-social behaviour (ASB).

We gave crime prevention advice and emphasised the importance of reporting any incidents to us as it allows us to identify those causing the issues and take action against them.

We also helped them complete our community survey, which is available for anyone to fill in and lets us know about any concerns in the area. You can complete it multiple times and helps us to set future priorities.

ASB affecting businesses in Wisbech Market Place is a current focus for our neighbourhood team and these patrols will continue when possible in a bid to deter the behaviour.

You can report your ASB concerns to us here 👉 https://orlo.uk/qXCpl





Policing Fenland

Have you seen these signs around Wisbech town centre?

These highlight the Public Spaces Protection Order (PSPO), which bans you from having open vessels of alcohol in the area.

While on patrol yesterday, we seized and disposed of this can of cider. Those found to be in breach of this order may face police action.

We then moved on a drunk man from a bench in Bridge Street following complaints from workers in the nearby businesses.

We will continue this patrols when we can, educating those about the order and continuing to move on anyone causing anti-social behaviour (ASB).

Have any ASB concerns you'd like to make us aware of? Let us know here https://orlo.uk/Nx7hA





Policing Fenland

Since our last update about the ongoing work to tackle street drinking and associated anti-social behaviour (AS8) in Wisbech town centre, our regular patrols have continued, and we have been speaking to those in the area.

While out and about yesterday, we issued Community Protection Warnings (CPWs) to some street drinkers and dispersed them from the area.

A CPW is issued as a letter of warning, warning the recipient to stop the behaviour with immediate effect. If the behaviour continues, they can be issued a Community Protection Notice (CPN), which details action the individual must take.

It is a criminal offence to breach a CPN, and could lead to criminal prosecution.

This continues to be a priority for our neighbourhood team and they are working with partner agencies in addition to these patrols to tackle the issue.

For more information about ASB, and advice on how to report it, please visit our website 🚁



Did you know that parts of Wisbech town centre are covered by a Public Service Protection Order (PSPO)?

This order is in place to stop street drinking in the town, if someone is caught to have an open vessel of alcohol in the protected area, they face being fined by us. Neighbourhood officers took some time last week to patrol the areas under this order, and engage with members of the public, educating them on the <u>PSPO</u>.



Whilst out and about, we did some parking enforcement in the town centre. Two tickets were handed out on this occasion to cars parked on double yellow lines. We are aware of the <u>communities</u> concerns around this issue, and have been regularly doing these enforcement patrols to help combat the issue.

Youth Specific ASB:

During progress meetings an initiative which would introduce a joint Local Authority and Police tiered approach to youth ASB was agreed. Based upon the adult Op Luscombe escalation approach should young people be persistently involved in ASB but without a multi-agency hub.

The objective being to tackle low level youth related anti-social behaviour at its earliest stage to prevent the young person engaging in persistent and continuing nuisance behaviour and to quickly reduce the impact of such behaviour on the community.

The escalation process, using a traffic light system of intervention, would involve the young person committing ASB, their parents, and police Safer Schools Officer along with other partner agencies if considered appropriate.

Green (first stage) – Letter sent to the parents of the young person, signed by the Local Authority and Police. The letter identifies the behaviour of their child and asks they take responsibility to address the behaviour.

Amber – Home visit to the young person's home address by police and other agencies where necessary including the Local Authority and Housing Provider if appropriate.

Red – Referral made to Problem Solving Group for wider partner discussion about the young person and any support to be put in place or enhanced. This may include referrals to children social care, schools, etc.

Although introduced as part of the initiative focussed on Wisbech, due to the success of the scheme, the approach is to be replicated across the rest of the Fenland policing district.

During this project there were 6 referrals made, and just the one young person who has been escalated to amber.

A victim of ASB, who had been having issues with two youths who were subject of this intervention approach, has reported no further issues with the two youths in question, but also no further issues with youths generally.

Partner Feedback (Adult Luscombe):

- Some of our referrals have come from discussions at Luscombe, meaning that some of the most complex and challenging people around Fenland are getting to where there is support for them.
- Our clients are always known to other services and there have been numerous occasions when evidence-based information about our clients has helped us to build up a fuller picture of what is going on for them.
- A forum to put pieces of the jigsaw together re clients, we may all know different bits but when put together it may show a picture of somebody being cuckooed etc.
- Invaluable opportunity for mutually interested parties, homeless charities,
 Mental Health teams, Every Adult Counts, CGL etc to come together to work more effectively with what are a complex group of individuals with complex needs and vulnerabilities
- Luscombe offers positive strategies for such individuals, and in many cases de-criminalises mental health.
- I have found Luscombe an invaluable space that brings multiple agencies and professions together for information, strategy and safety sharing that benefits those is need and the wider community.
- Luscombe has become a fundamental part of RSI/partnership around our rough sleeper clients/homelessness

Appendix G

Briefing Paper

Community Safety Partnership Engagement

Historical

Community Safety Partnership (CSP) engagement was primarily conducted in each of the four market towns on one occasion per town each year. These sessions were partnership events and held at publicly accessible locations where a high footfall could be expected.

The intention of the sessions was to provide residents of Fenland with the opportunity to speak to a wide variety of partners linked to the prevention of crime, disorder and general personal safety.

Prior to OPCC investment ... Staffing levels and demand didn't allow for a commitment to completing rural engagement despite the desire to do so.

Following the decision of the OPCC to provide funding for a problem-solving post, Fenland CSP, through FDC Community Safety immediately sought opportunities to conduct drop-in rural engagement to allow contact with residents which would allow them to discuss concerns local to them and their community.

The Current Situation - 2023/2024

The CSP objective is to visit a rural parish monthly to speak to local people about local issues. Where possible the visits are held in conjunction with an existing event. This recognises existing events are attended by local people and guarantees an audience. We have found where events are held outside of pre-existing events attendance tends to be low.

Regular contact is made with the rural parish councils to make them aware of the engagement offer and to ask for events that might be suitable.

It is important to note that whilst the Community Safety Team try and attend a rural parish monthly, events outside the control of the Community Safety Team such as staff availability (an operational team of two), Pre-Election Periods, along with our other day to day demand does interfere with this. This is the same for our approach in the Towns.

We invite a range of partners to attend the sessions. These can include the Police, Scam Prevention, Fire Safety, Social Housing, Neighbourhood Watch, and many others.

2023 Rural CSP Events

- January Christchurch
- March Wimblington/Doddington
- August Newton
- September Gorefield
- October Manea
- November Parson Drove
- December Walsoken

Appendix G

Briefing Paper

Community Safety Partnership Engagement

Events were generally well attended, and advice provided included dog fouling, speeding, adult social care, neighbourhood disputes, safeguarding, vacant properties, drugs, parking, vandalism, scams, missing signs, overhanging trees and boundary disputes

2024 Rural CSP Events

2024 has been a difficult time for community engagement due to two pre-election periods for the Police Crime Commissioner and the UK General Election.

- February Elm Lunch Club
- May Leverington Village Hall
- September Parson Drove
- October Manea
- November Murrow
- November Walsoken

These events were well attended in the main and advice offered covered things from anti-social vehicle use, signposting to other services, dealing with complex issues such as domestic abuse survivors and helping promote local initiatives like Speedwatch.

Town Events

The Community Safety Team objective is to complete one specific town event, once a quarter. Each town will have one engagement session every year. The idea is to get as many partners as possible in a suitable venue with high footfall and encourage people into the event to discuss a variety of issues. Locations have included supermarkets, libraries and community hubs

Partners

A wide range of partners are always invited to attend our town events. They are primarily members of the CSP or linked to the prevention of crime, ASB and disorder. However, we are conscious of the demand we place upon partners to support our sessions.

It's for this reason we invite the wider range or partners to the four town events and fewer partners to the rural events.

Localism

Attendance at local established community groups ensures we have an audience with which to engage, an audience who are local and can discuss what concerns them within their own community. They are generally Monday to Friday which is an easier fit for all partners linked to their working pattern and workplace demand.

It is recognised the age of those attending such events may be older, but it is the age group which is less likely to be making use of online opportunities to engage with the public sector.

Appendix G

Briefing Paper

Community Safety Partnership Engagement

Other Opportunities:

Whereas Community Safety seek the attendance of partners to support our engagement events, we will also be invited to attend engagement events by our partner agencies. These will included Fire, Clarion, Neighbourhood Watch and police.

2025 Rural Engagement One Team Approach:

Community Safety has been asked to support a Village Mapping exercise that is being led by Community Support colleagues. As part of this exercise there will be community engagement sessions in the afternoon.

Supporting an existing event which intends to capture the wider interest of rural communities is exactly the sort of opportunity we believe will provide the best chance of engaging with the local community who can discuss local issues.

Looking Wider:

The majority if not all rural parishes will host a community event during the year. Some of these events will be focused on the local community whereas others will be larger events where attendees will be from other parishes in Fenland and outside the Fenland district. They are also held at weekends or in the evenings, outside the core working hours of the majority of CSP partner agencies.

The CSP are committed to the delivery of four town events, the rural drop-in sessions, the opportunity to link with Community Support is a positive development and we want to continue to deliver these sessions.

Whilst recognising FDC Community Safety and partners do not have capacity to attend each rural community event without significantly impacting their delivery of routine services such as ASB management, CSP action plan delivery etc. we will explore the opportunities and benefits the larger events may offer.

We will canvass all parish councils to identify the rural community events with an intention of identifying those it is felt would provide the best opportunity to engage the local community. Looking at potentially identifying one, possibly two such events to attend in 2026. Factors we would need to consider are time, day and date of the event, opportunity to engage the local community, staffing levels, likely demand and partner agency availability.





CCTV shared services statistics April 2024 – March 2025 CCTV service performance overview

	Total 2023-24 (Apr - Mar)	Total 2024-25 (Apr - Mar)	Variance
Incidents	1,110	1,181	+71 incidents
Enforcement Outcomes – arrests, fines and warnings	152	200	+48 outcomes
Camera Patrols	4,380	5,046	+666 patrols
Service delivery provided	100%	100%	-
No. of Cameras (Public Space)	83	85	+2 cameras

Number of incidents picked up by CCTV and associated arrests & fines 2024-25

	Chatteris	March	Whittlesey	Wisbech	Total
Incidents	20	124	48	989	1,181
Arrests and fines (CCTV led)	1	47	16	136	200
No. of cameras / % of overall	12 (14%)	15 (18%)	6 (7%)	47 (55%)	85 (+4 Doddington +1 Manea)